

**Your Crossing Telecom services  
are now operated by Mixvoip**

**[mixvoip.com](https://mixvoip.com)**

Dear Customer,

A new chapter begins. The services previously provided to you by Crossing Telecom are now operated by one of its long-standing and trusted partners, Mixvoip, to whom the company has transferred its operations and name as of the 1<sup>st</sup> July 2025.

**There's nothing you need to do!**

This transition involves no changes to your contacts. The quality and continuity of the services provided to you remain exactly the same and continue without interruption. Your banking details and direct debit mandates also remain unchanged.

**Our support team is still available on +352 43 31 111  
or by email at [info@crossingtel.lu](mailto:info@crossingtel.lu)**

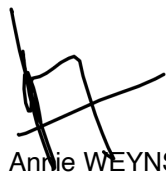
This change represents a genuine opportunity to offer you an expanded range of technological solutions, while reinforcing our commitment to proximity, responsiveness and service excellence.

With the expertise of **72 passionate and specialised professionals**, Mixvoip offers you:

- Integrated **mobile telephony** solutions
- **Bespoke IT solutions** tailored to support your organisation over the long term
- **Cybersecurity** designed to anticipate risks and ensure your peace of mind
- Mixvoip's own **IPTV solution**

We will soon introduce you to Mixvoip, the energy that drives us, and the services designed to enhance your performance.

Until then, please accept our warmest regards.



Annie WEYNS  
Managing Director  
Crossing Telecom Sàrl



Loïc DIDELOT  
Managing Director  
Mixvoip SA

