

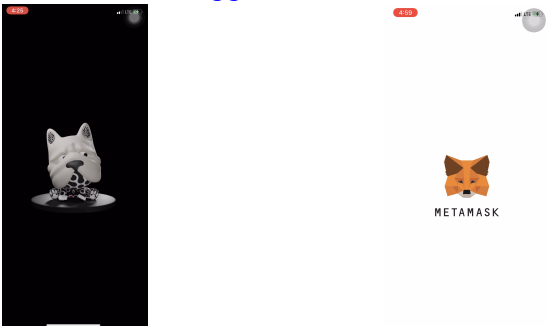
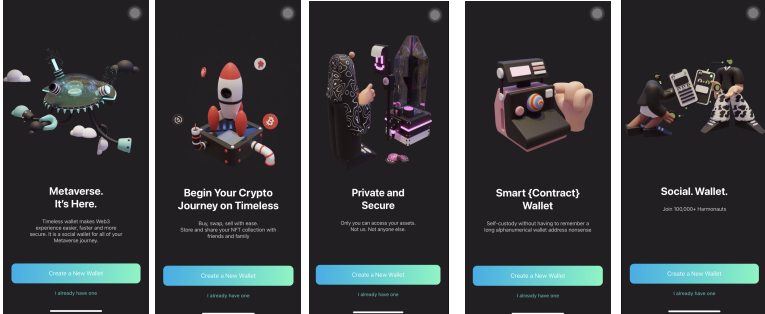
# 1Wallet Feedback

## Prioritization Framework

**P0:** necessary requirements to improve onboarding for novices

**P1:** improvements to further optimize the experience

## Hannah Notes

Onboarding	Description
<p><b>Loading Screen</b></p>	<p><b>P0</b> Add 1Wallet name into loading screen</p> <ul style="list-style-type: none"> <li>Reference Metamask’s loading page</li> <li>Are we 1Wallet or 1wallet or 1 Wallet or 1 wallet? Will need to standardized through onboarding process</li> </ul> <p><i>suggestion reference:</i></p> 
<p><b>Intro</b></p>	<p><b>P0</b> Rearrange order of onboarding information</p> <ul style="list-style-type: none"> <li>Big picture and then details is more newbie friendly</li> </ul>  <p><b>P0</b> Content Notes</p> <p>1: Metaverse. It's Here.</p> <ul style="list-style-type: none"> <li>Are we referring to wallet as the “1 wallet” or the “Timeless wallet”? We need to choose one and be consistent. Either explicitly explain the</li> </ul>

relationship/background between Timeless x 1Wallet x Harmony (Android analogy) or don't mention it at all and just go with "1 wallet" or whatever format it is

- Wording: "Timeless wallet makes Web3 experience(s) easier, faster, and more secure" **or** "Timeless wallet makes (the) Web3 experience easier, faster, and more secure"

## 2. Begin Your Crypto Journey on Timeless

- Wording: "Buy, swap, sell, (and send) with ease"

## 3. Private and Secure

- Suggestion: Add in a couple words about how the network we are building on is super secure

## 4. Smart (Contract) Wallet

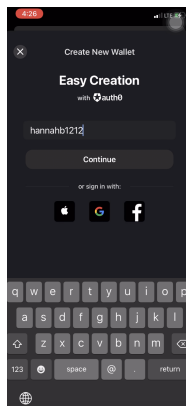
- No notes

## 5. Social. Wallet.

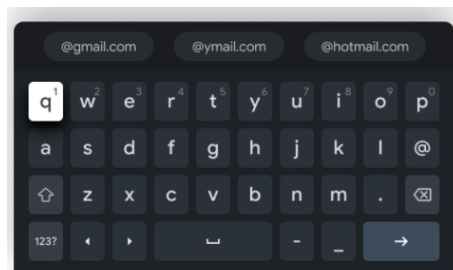
- Most normies won't know what "Harmonauts" are. Could we replace with term with something that is related to broader crypto community? Or do we need to stick with Harmony lingo since they provided funding?
  - How will this Harmony relationship change in Q4 when we expand to include Eth, Sol, etc.
  - IMO: It will be difficult to get this to take off (past first 10,000 users) with normies and integrated crypto kids if we rely heavily on our relationship with Harmony since Harmony currently does not have a lot of clout/hype/name recognition beyond face value in ecosystem

## Email signup

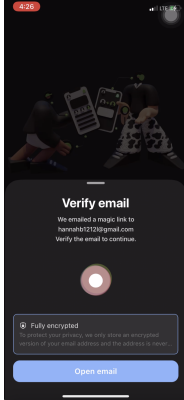
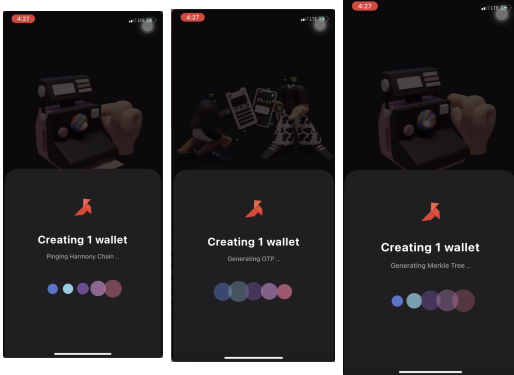
## P1 Automated email ending suggestions embedded in keyboard

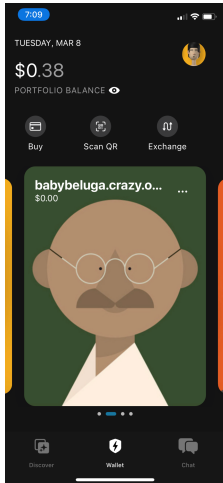



*suggestion reference:*

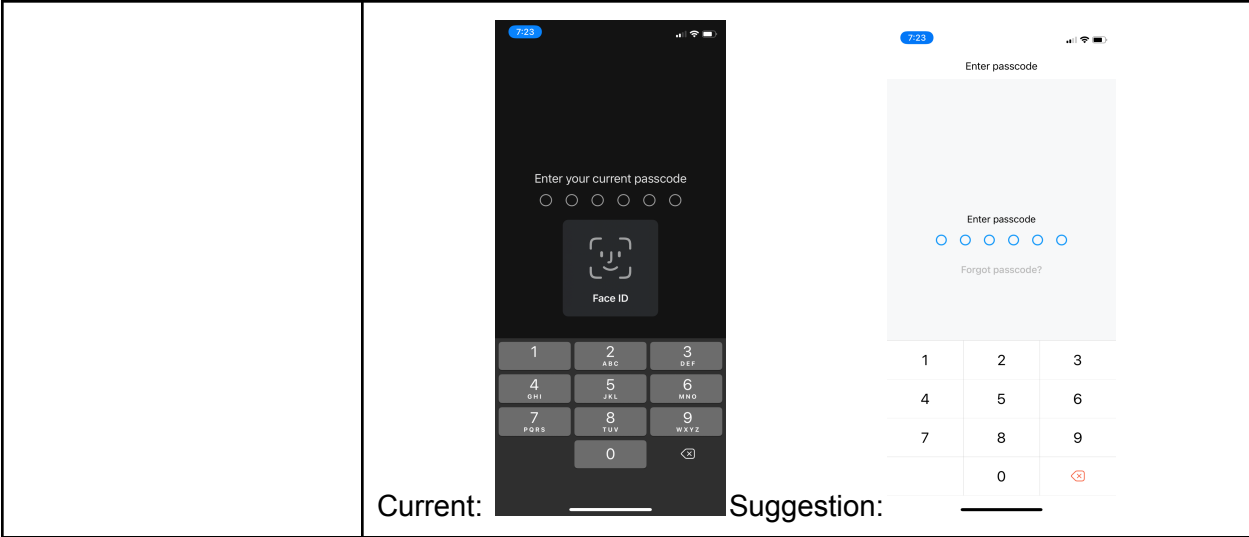


Email input

	<p><b>P1 Wording Format</b></p> <ul style="list-style-type: none"> <li>Put “Verify the email to continue” one line space down</li> </ul> 
<p><b>Loading Messages</b></p>	<p><b>P1 Change loading descriptions</b></p> <ul style="list-style-type: none"> <li>Crypto novices who download app will most likely not be developers who are familiar with/understand OTP, Merke tree, piinging harmony chain? What if we changed these to something funnier/more casual (see Discord examples in <a href="#">link</a> and <a href="#">link</a>)</li> <li>Change background to be different than the rotating intro graphics)</li> </ul> 
<p><b>Random</b></p>	<p><b>P0:</b> Add in “choose a username” as part of sign up</p> <ul style="list-style-type: none"> <li>In hindsight, I forgot when it prompts you to do this....</li> </ul> <p><b>P0:</b> Add in pencil button for editing the profile picture instead of hiding feature in top right three dots drop down button</p>

<b>Claire's Notes</b>	
<b>App Section</b>	<b>Description/Problem/Solution</b>
<b>Home page of app</b>	<b>PO:</b> Create more gender-neutral starting avatars, or random consistently colored avatars that don't appear to be one race or another
	 <p><b>Inspo below</b> (but with dogs): This is funny and original without risk of controversy</p> 
<b>Entering passcode After opening the app</b>	<b>PO</b> Have a "forgot passcode?" option if people forget their password or aren't able to use facial rec for any reason.



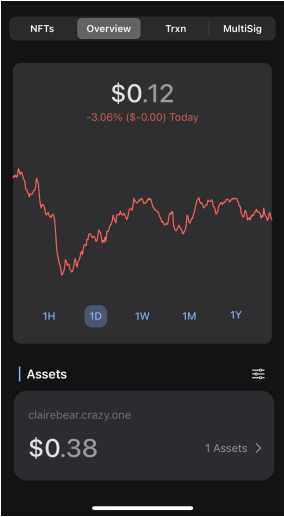


Current: Suggestion:

**P0: Password:** After certain amounts of times of Facial recognition trying to recognize the face and failing, force the user to enter a password

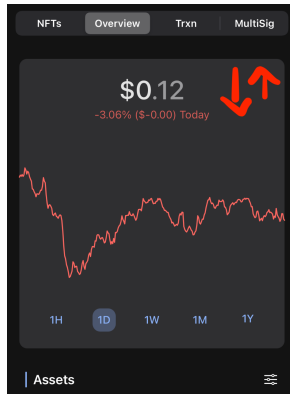
**Overview of Assets**

**P1: Wording-** Instead of “overview”, use “track” (cause you are tracking your assets)



Currently:

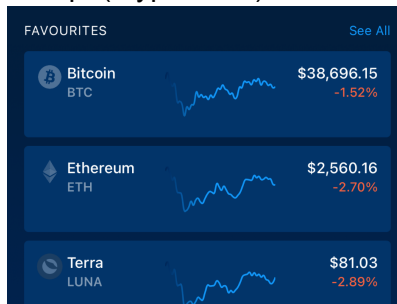
**P1:** Allow users to track their favorite tokens **Create the icon at the top right of the overview/tracking screen to alternate**



**Make it so**

- Users can switch from their portfolio balance overview to general overview of the market
- you can see the top tokens that are down and up by how much
- You can search tokens and favorite them based on which ones you want to track

High level Inspo(crypto.com) Don't use logos, it makes it too



cluttery:

**Loading Time Friction**

**P0:**

**Problem:** Everytime I close the app and reopen, I still get the dog loading regardless of # of times I exited and reopened 1wallet

- It feels annoying and the dog is now repetitive rather than cool
- Opening app the first time should be the longest loading time, if I exit and reopen the app for a quick moment, loading time should be faster
- No longer exciting seeing the dog loading screen when opening the app the 1st time bc I see it when loading my screen everytime I exit and enter the app

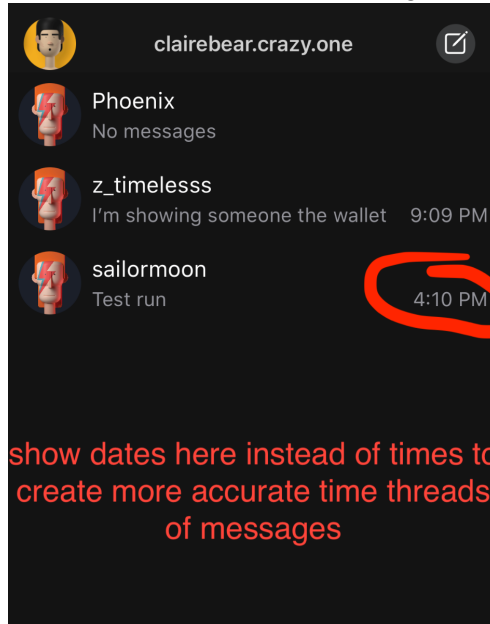
**Solution:** Use facial recognition/password only after first time entrance OR have a new character that symbolizes a loading screen so the dog doesn't lose its significance/excitement

**Chat Dates**

**P0:**

**Problem:** Not being able to keep track of which DAY I sent a

message on if I've sent it over 24 hours ago



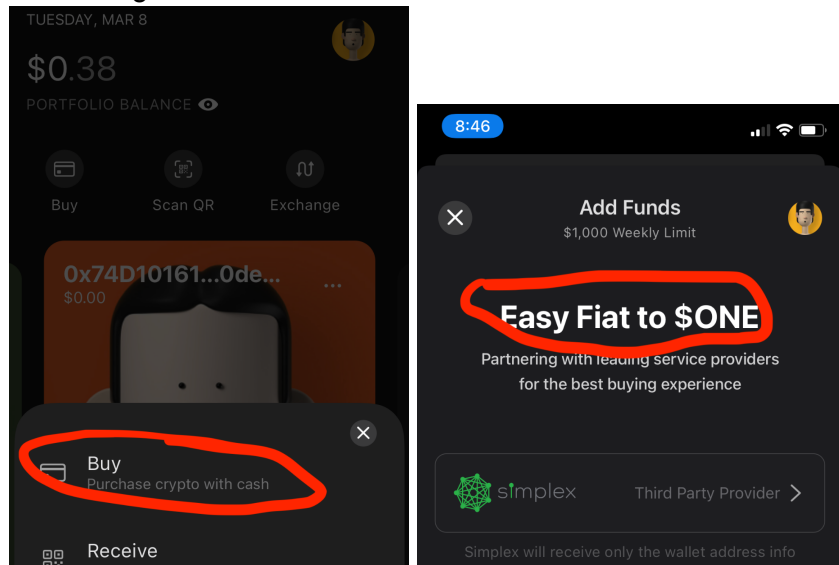
show dates here instead of times to create more accurate time threads of messages

**Solution:** Do this for message threads send after x amount of time (message for inspo)

## Buy/Exchange

**P0:**

**Problem:** Wording- “buy crypto with cash” and “easy fiat to \$ONE” sounds like two different things, even though they are the same thing



**Solution:**

- Change “easy fiat to \$ONE” to “Convert Cash to \$ONE” So beginners don't have to look up what FIAT is
- **Purchase crypto with cash** can be made shorter through using “buy” (also sounds less formal)

Claire's Questions:

Questions:

- What am I supposed to do when I see the first display of the wallet? What should be inclined to do?
- What should I want to do when I open the app
- Why should I as a user, want to open the app? What purpose does it serve me to open this app?

Concerned with the number of features we have in the app, and confused how this is supposed to be easy for new users yet a lot of the features seem more advanced (DAO creation is my biggest concern)

1wallet welcome flow

messaging and/or parts of user flow and communication that would make the process less overwhelming or 'normies'