W3 - What So what Now what ?

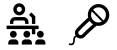
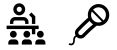
Analyse a shared experience and decide on adjustments to be made

This activity allows groups to reflect on a shared experience. The step-by-step progression provides structure and encourages each participant to express themselves. During the ‘What?’ stage, participants gather facts. Then, in the ‘So what?’ stage, they grasp their meaning. Finally, in the ‘Now what?’ stage, they decide on the actions to be taken. This collective process eliminates most of the misunderstandings that would otherwise fuel disagreements about what needs to be done.

Number of participants: 4 - 32

Estimated duration: 30 mins

Duration	Step name	Notes	Mode and Rights	Content	Tools
5 mins	Activity presentation	**Notes** Explain the objective and procedure of the activity to all participants.			
5 mins	What?	**Notes** - Organise the distribution of participants among the different tables. - Send the first announcement and start the timer. - Send the second announcement and start a 4-minute timer. **Instructions** - Think about the questions on your own: What happened? What did I notice? What facts or observations struck me? - Share your thoughts with your group.		Notes - What?	00 h 01 m 00 s Answer the questions on your own in your personal notes. Share your answers with your group and choose the observation that you think is most important.
2 mins	Restitution 1	**Notes** Project the various collaborative notes onto the table to summarise them.			

		Instructions Share the important facts collected as a group with the rest of the participants.			
5 mins	So what?	**Notes** - Send the first announcement and start the timer. - Send the second announcement and start a 4-minute timer. **Instructions** - Think about the questions on your own: Why are these facts important? What patterns or conclusions emerge? What hypotheses can be made? - Share your thoughts with your group.		Notes - W3 - So what?	00 h 01 m 00 s Answer the questions on your own in your personal notes. Share your answers with your group and decide on a hypothesis.
2 mins	Restitution 2	**Notes** Project the various collaborative notes onto the table to summarise them. **Instructions** Share the important facts collected as a group with the rest of the participants.			
5 mins	Now what?	**Notes** - Send the first announcement and start the timer. - Send the second announcement and start a 4-minute timer. **Instructions** - Think about the questions on your own: What now? What actions are consistent with what emerged from the previous steps? - Share your thoughts with your group.		Notes - W3 - Now what?	00 h 01 m 00 s Answer the questions on your own in your personal notes. Share your answers with your group and decide on one action to take.
6 mins	Restitution 3 & Debrief	**Notes** Project the various collaborative notes onto the table to summarise them. **Instructions**			

Share the important facts collected as a group with the rest of the participants.

Legend:

Facilitation mode:

- Independent tables
- Synchronised tables

Participant rights:

- Table library access + Content interactions + Speech
- Content interactions + Speech
- Speech only
- Raise hand