Triz

Resolve counterproductive activities/behaviours by exploring one of the undesirable outcomes of an idea.

This activity helps participants explore one of the undesirable outcomes of an idea in order to abandon practices that may limit their success. TRIZ allows participants to safely challenge sacred cows and encourages ‘heretical thinking’. The question ‘What do we need to stop doing in order to make progress towards our deepest goal?’ encourages both serious fun and very courageous conversations.

Number of participants: 8 - 16

Estimated duration: 45 mins

Duration	Step name	Notes	Mode and Rights	Content	Tools
5 mins	Activity presentation	**Notes** - Explain the objective and how the activity will unfold. - Present the idea to be explored to the whole group.			
5 mins	Getting started	**Notes** - Launch the survey. - Project the survey responses. - Ask participants to make their list in their personal notes. - Start the timer. **Instructions** - Share undesirable outcomes of the idea presented. - Vote for the one you think is the most undesirable. - Make a list of everything that can be done to achieve it.		Notes - Triz	00 h 01 m 00 s What is the most undesirable outcome?
2 mins	First list - Pair reflection	**Notes** - Organise the distribution of pairs across the different tables. - Start the timer.		Instructions - Triz - Pair reflection	00 h 02 m 00 s

		Instructions Share your list with your partner and complete it.			
3 mins	First list - Group reflection	**Notes** - Send the announcement. - Start the timer. **Instructions** Share your list with your group and complete it.		Instructions - Triz - Group reflection	00 h 03 m 00 s Join a ‘Group’ table with your partner so that there are four people around the table.
5 mins	Restitution & Transition 1	**Notes** - Send out the announcement. - Ask participants to make their list in their personal notes. - Start the timer. **Instructions** - Share the key points that emerged from your discussions. - Make a second list of everything you currently do that resembles the items on your first list.			00 h 01 m 00 s Come back to the main table.
2 mins	Second list - Pair reflection	**Notes** - Organise the distribution of pairs across the different tables. - Start the timer. **Instructions** Share your list with your partner and complete it.		Instructions - Triz - Pair reflection	00 h 02 m 00 s
3 mins	Second list - Group reflection	**Notes** - Send the announcement. - Start the timer. **Instructions** Share your list with your group and complete it.		Instructions - Triz - Group reflection	00 h 03 m 00 s Join a ‘Group’ table with your partner so that there are four people around the table.
5 mins	Restitution & Transition 2	**Notes**			00 h 01 m 00 s

		- Send out the announcement. - Ask participants to make their list in their personal notes. - Start the timer. **Instructions** - Share what emerges from your discussions. - Draw up a final list to determine, for each item on your second list, the first action to take to stop this undesirable activity.			Come back to the main table.
2 mins	Third list - Pair reflection	**Notes** - Organise the distribution of pairs across the different tables. - Start the timer. **Instructions** Share your list with your partner and complete it.		Instructions - Triz - Pair reflection	00 h 02 m 00 s
3 mins	Third list - Group reflection	**Notes** - Send the announcement. - Start the timer. **Instructions** Share your list with your group and complete it.		Instructions - Triz - Group reflection	00 h 03 m 00 s Join a ‘Group’ table with your partner so that there are four people around the table.
10 mins	Restitution & Debrief	**Notes** Send announcement. **Instructions** Share what emerges from your discussions.			Come back to the main table.

Legend:

Facilitation mode:

 Independent tables

 Synchronised tables

Participant rights:

 Table library access + Content interactions + Speech

 Content interactions + Speech

 Speech only

 Raise hand