

# Lauryn McMullen

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Marion, Indiana

## Summary

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Easy-going and hard working student pursuing a degree, with a great love for healthcare. With 4+ years of experience providing incomparable customer service and maintaining a polite, friendly, and professional demeanor.

## Experience

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### Retail Sales Associate

TJ Maxx

04/2021 - 11/2023

Established personal connections with customers, exceeding customer service expectations Maintained a clean and organized store stocked with merchandise Provided genuinity with a respectful attitude towards all customers Answered the calls of customers, answered their questions, and connected them with their correct department

### Personal Shopper

Walmart

07/2020 - 11/2023

Established personal connections with customers, exceeding customer service expectations Collected and sorted items per order within all departments in store Worked together to gather items in a timely manner for customers

### Crew Member/Cashier

McDonald's

03/2018 - 11/2023

Executed company policies, procedures, and safety standards to ensure the proper cleanliness and safety of the restaurant and equipment Took orders and managed cash behind the register Made orders and got them through the window in a timely manner Kept a great attitude and kindness towards customers

### Direct Support Professional

ResCare Community Living

04/2023 - 07/2023

### Educational Assistant

Marion Community Schools

09/2022 - 03/2023

### Packer

Weaver

10/2020 - 01/2023

## Skills

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Customer service, Basic math, Computer literacy, Communication skills, Cash handling, Cashiering, English, Organizational skills, Time management

## Education

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### General

Marion High school • Marion, IN

05/2020

### psychology

Ball State University