



Esrin Saridas

esrin.saridas1@gmail.com | 0477012000

Work Experience

Holi Crop

Mar 2024 - May 2025

Barista & Customer Service

- Delivered high-quality coffee service under pressure, consistently maintaining customer satisfaction during peak hours.
- Addressed inquiries with professionalism, ensuring a seamless and positive customer experience.
- Maintained health and safety standards through thorough cleanliness and organisation.
- Collaborated with the team to ensure smooth operations and handled opening and closing duties.

Ridge Street Café

Feb 2020 - Dec 2023

Barista & Manager

- Led daily stock management and coordinated same-day catering for local businesses.
- Delivered efficient, friendly service while multitasking across coffee prep, customer care, and store upkeep.
- Took charge of daily operations, including open and close procedures.
- Developed and managed the café's social media, boosting customer engagement and sales through creative content.
- Promoted new menu items online, resulting in high-volume sales.

The Body Shop Hornsby

Oct 2018 - Feb 2020

Sales Associate

- Engaged customers with strong product knowledge, identifying opportunities to upsell and cross-sell.
- Delivered in-store makeup services and tailored product recommendations for events.
- Managed stock displays and store presentation, maintaining high retail standards.
- Handled opening duties and answered customer inquiries with clarity and care.

Pandora

Mar 2018 - May 2018

Sales Associate (Seasonal)

- Promoted seasonal offers and upsold products, enhancing the customer shopping experience.
- Responded to customer needs attentively, ensuring satisfaction and repeat business.
- Ensured each customer had a smooth and enjoyable shopping experience, leaving with a positive impression of the brand.

Hoyts

Jul 2016 - Jan 2017

Customer Service Representative

- Provided fast, friendly service in a high-volume cinema environment.
- Managed cash handling, upselling, and telephone inquiries with confidence.
- Maintained clean and organised work areas, supporting daily operations.



Self-Employed

Dec 2016 – Present

Freelance Makeup Artist

- Delivered mobile makeup services for events across Sydney, building a loyal client base.
- Managed all aspects of service delivery, from bookings to tailored styling.
- Continuously developed skills and trends knowledge, offering looks aligned with current beauty styles and client requests.

Education

Macquarie University

Bachelor of Arts

Major: Screen, Sound, and Performance

Barker College

2017

High School Certificate