## Thesis Seminar

## Introduction to statistics

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A helpful book:
Andy Field: Discovering statistics using SPSS or R


## Some helpful links

http://www.statistics4u.info/

https://statisticsbyjim.com/

http://www.methodenberatung.uzh.ch/index.html

Universität
Zürich ${ }^{\text {UZH }}$
Methodenberatung

Skalenniveau
Datenanalyse mit SPSS Literatur Ressourcen / Beratung

Willkommen!
Auf dieser Webseite Methodenberatung der $\rightarrow I T$-Kurse und Weiterbildung der Zentralen Informatik finden Sie unter diesem $\rightarrow$ Link den Entscheidbaum oder durch Klick auf dieses Bild


## A short introduction to statistics

1. Data preparation
2. Data description / descriptive statistics
3. Data analysis / Inferential statistics
$\rightarrow$ DOCUMENT ALL STEPS TO REPRODUCE YOUR RESULTS!!!

## Data preparation


"Conducting data analysis is like drinking a fine wine. It is important to swirl and sniff the wine, to unpack the complex bouquet and to appreciate the experience.

Gulping the wine doesn't work."

- Daniel B. Wright -


## Raw data set - example

| 4 | A | B | C | D E | F | G | H | I | J | K L | M | N | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Ifdn | external_Ifdn | tester | dispcode lastpage | quality | duration | v_182 | v_1 | v_2 | v_3 v_4 | v_5 | v_7 | v_8 |
| 2 | 42 | 0 | 0 | 315031380 | -77 | 838 | 100010 | 3 | 12 | 10-99 | 1 | 1 | 1 |
| 3 | 43 | 0 | 0 | 315031380 | -77 | 1888 | 100003 | 4 | 17 | $1-99$ | 1 | 2 | 1 |
| 4 | 45 | 0 | 0 | 315031380 | -77 | 879 | 100017 | 1 | 114 | 3-99 | 2 | 2 | 1 |
| 5 | 46 | 0 | 0 | 315031380 | -77 | 840 | 100027 | 4 | 1 | 15 Trading | 2 | 2 | 1 |
| 6 | 48 | 0 | 0 | 315031380 | -77 | 1436 | 100024 | 4 | 15 | 10-99 | 1 | 2 | 1 |
| 7 | 50 | 0 | 0 | 325031380 | -77 | -1 | 100006 | 1 | 25 | 3-99 | 2 | 2 | 1 |
| 8 | 51 | 0 | 0 | 315031380 | -77 | 60 | 100041 | 1 | 0 | 4-99 | -77 | -77 | -77 |
| 9 | 55 | 0 | 0 | 325031380 | -77 | -1 | 100032 | 3 | 7 | 3-99 | 2 | 1 | 1 |
| 10 | 57 | 0 | 0 | 315031380 | -77 | 3290 | 100028 | 2 | 2 | 10-99 | 1 | 2 | 1 |
| 11 | 58 | 0 | 0 | 315031380 | -77 | 652 | 100061 | 1 | 6 | 4-99 | 1 | 1 | 1 |
| 12 | 59 | 0 | 0 | 315031380 | -77 | 767 | 100037 | 4 | 15 | 3-99 | 1 | 2 | 1 |
| 13 | 60 | 0 | 0 | 315031380 | -77 | 915 | 100063 | 1 | 20 | 3-99 | 1 | 1 | 1 |
| 14 | 62 | 0 | 0 | 315031380 | -77 | 751 | 100030 | 4 | 5 | 3-99 | 2 | 2 | 2 |
| 15 | 63 | 0 | 0 | 315031380 | -77 | 716 | 100053 | 4 | 6 | 12-99 | 1 | 2 | 1 |
| 16 | 64 | 0 | 0 | 315031380 | -77 | 1038 | 100001 | 3 | 65 | 15 Portfoliomana | 1 | 1 | 1 |
| 17 | 67 | 0 | 0 | 315031380 | -77 | 1613 | 100066 | 1 | 200 | 10-99 | 1 | 1 | 1 |
| 18 | 68 | 0 | 0 | 325031380 | -77 | -1 | 100058 | 2 | 5 | 15 Consulting | 1 | 1 | 1 |
| 19 | 69 | 0 | 0 | 315031380 | -77 | 740 | 100012 | 2 | 2 | 4-99 | 1 | 2 | 2 |
| 20 | 70 | 0 | 0 | 315031380 | -77 | 830 | 100002 | 4 | 4 | 5-99 | 1 | 1 | 1 |
| 21 | 74 | 0 | 0 | 315031380 | -77 | 1164 | 100086 | 3 | 21 | 15 Quality | 2 | 1 | 1 |
| 22 | 75 | 0 | 0 | 315031380 | -77 | 655 | 100087 | 1 | 6 | 2-99 | 1 | 2 | 1 |
| 23 | 76 | 0 | 0 | 315031380 | -77 | 1601 | 100082 | 2 | 13 | 3-99 | 1 | 2 | 1 |
| 24 | 79 | 0 | 0 | 315031380 | -77 | 187 | 100080 | 5 | 0 | 3-99 | -77 | -77 | -77 |
| 25 | 85 | 0 | 0 | 315031380 | -77 | 859 | 100089 | 3 | 4 | 3-99 | 3 | 3 | 3 |
| 26 | 90 | 0 | 0 | 31 '5031380 | -77 | 91 | 100109 | 5 | 0 | $6-99$ | -77 | -77 | -77 |
| 27 | 92 | 0 | 0 | 315031380 | -77 | 893 | 100100 | 2 | 24 | 10-99 | 1 | 2 | 1 |
| 28 | 93 | 0 | 0 | 315031380 | -77 | 1088 | 100109 | 4 | 4 | 14-99 | 1 | 3 | 1 |
| 29 | 94 | 0 | 0 | 315031380 | -77 | 761 | 100026 | 3 | 70 | 6-99 | 1 | 1 | 3 |
| 30 | 95 | 0 | 0 | 315031380 | -77 | 1064 | 100014 | 3 | 20 | 5-99 | 1 | 2 | 1 |

## Codebook from Unipark example

| (q_9043090 - Typ 111) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| v_1 | v_1 | int | current position |  |
|  |  | 1 | Top-level manager/ executive manager ( $C$ level, board member, managing director) |  |
|  |  | 2 | Senior manager (director, principal, VP, partner) |  |
|  |  | 3 | Middle manager (department head, departmental senior manager) |  |
|  |  | 4 | Manager (supervisor, first-line manager, team leader) |  |
|  |  | 5 | Employee (nonmanager, team member) |  |
|  |  |  |  |  |
|  |  |  |  |  |
| (q_9 | 141) |  |  |  |
| v_2 | v_2 | varchar (mit <br> Typencheck: Ganzzahl) | team size |  |
|  |  |  |  |  |
|  |  |  |  |  |
| (q_9 | 131) |  |  |  |
| v_3 | v_3 | int | Functional area |  |
|  |  | 1 | Accounting, Finance, or Controlling |  |

## SPSS Syntax -

 exampleEncoding: UTF-8.
${ }^{* *}$ Exclusion current position $=$ employee \& managers with 0 team members.
FREQUENCIES VARIABLES=current_position team_size
/ORDER=ANALYSIS.
**** Filter.
RECODE current_position ( $5=0$ ) (ELSE=1) INTO filter1.
VARIABLE LABELS filter1'filter1' EXECUTE.

RECODE team_size ( $0=0$ ) (ELSE=1) INTO filter2.
VARIABLE LABELS filter2 'filter2'
EXECUTE.
**DELETD 18 cases from Dataset on /04/2020.

RECODE Inno_new_to_company ( $1=1$ ) $(2=0)(3=0)$ INTO incremental_inno. VARIABLE LABELS incremental_inno 'incremental innovation'. EXECUTE.

RECODE Inno_new_to_industry $(1=1)(2=0)(3=0)$ INTO radical_inno. VARIABLE LABELS radical_inno 'radical innovation'. EXECUTE.

COMPUTE process_inno=incremental_inno + radical_inno. EXECUTE.

Final data set - example

|  | S Ifdn | \& external_Ifdn | \& tester | \% dispcode | da lastpage | S quality | \% duration | \% Matching | $\text { \& }{ }_{\mathrm{n}}^{\text {current_positio }}$ | S team_size | $\&^{\text {functional_are }} \vec{a}$ | \&a functional_area_other |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 42 | 0 | 0 | 31 | 5031380 | -77 | 838 | 100010 | 3 | 12 | 10 | -99 |
| 2 | 43 | 0 | 0 | 31 | 5031380 | -77 | 1888 | 100003 | 4 | 17 | 1 | -99 |
| 3 | 45 | 0 | 0 | 31 | 5031380 | -77 | 879 | 100017 | 1 | 114 | 3 | -99 |
| 4 | 46 | 0 | 0 | 31 | 5031380 | -77 | 840 | 100027 | 4 | 1 | 15 | Trading |
| 5 | 48 | 0 | 0 | 31 | 5031380 | -77 | 1436 | 100024 | 4 | 15 | 10 | -99 |
| 6 | 50 | 0 | 0 | 32 | 5031380 | -77 | -1 | 100006 | 1 | 25 | 3 | -99 |
| 7 | 51 | 0 | 0 | 31 | 5031380 | -77 | 60 | 100041 | 1 | 0 | 4 | -99 |
| 8 | 55 | 0 | 0 | 32 | 5031380 | -77 | -1 | 100032 | 3 | 7 | 3 | -99 |
| 9 | 57 | 0 | 0 | 31 | 5031380 | -77 | 3290 | 100028 | 2 | 2 | 10 | -99 |
| 10 | 58 | 0 | 0 | 31 | 5031380 | -77 | 652 | 100061 | 1 | 6 | 4 | -99 |
| 11 | 59 | 0 | 0 | 31 | 5031380 | -77 | 767 | 100037 | 4 | 15 | 3 | -99 |
| 12 | 60 | 0 | 0 | 31 | 5031380 | -77 | 915 | 100063 | 1 | 20 | 3 | -99 |
| 13 | 62 | 0 | 0 | 31 | 5031380 | -77 | 751 | 100030 | 4 | 5 | 3 | -99 |
| 14 | 63 | 0 | 0 | 31 | 5031380 | -77 | 716 | 100053 | 4 | 6 | 12 | -99 |
| 15 | 64 | 0 | 0 | 31 | 5031380 | -77 | 1038 | 100001 | 3 | 65 | 15 | Portfoliomanagement |
| 16 | 67 | 0 | 0 | 31 | 5031380 | -77 | 1613 | 100066 | 1 | 200 | 10 | -99 |
| 17 | 68 | 0 | 0 | 32 | 5031380 | -77 | -1 | 100058 | 2 | 5 | 15 | Consulting |
| 18 | 69 | 0 | 0 | 31 | 5031380 | -77 | 740 | 100012 | 2 | 2 | 4 | -99 |
| 19 | 70 | 0 | 0 | 31 | 5031380 | -77 | 830 | 100002 | 4 | 4 | 5 | -99 |
| 20 | 74 | 0 | 0 | 31 | 5031380 | -77 | 1164 | 100086 | 3 | 21 | 15 | Quality |
| 21 | 75 | 0 | 0 | 31 | 5031380 | -77 | 655 | 100087 | 1 | 6 | 2 | -99 |
| 22 | 76 | 0 | 0 | 31 | 5031380 | -77 | 1601 | 100082 | 2 | 13 | 3 | -99 |
| 23 | 79 | 0 | 0 | 31 | 5031380 | -77 | 187 | 100080 | 5 | 0 | 3 | -99 |
| 24 | 85 | 0 | 0 | 31 | 5031380 | -77 | 859 | 100089 | 3 | 4 | 3 | -99 |
| 25 | 90 | 0 | 0 | 31 | 5031380 | -77 | 91 | 100109 | 5 | 0 | 6 | -99 |
| 26 | 92 | 0 | 0 | 31 | 5031380 | -77 | 893 | 100100 | 2 | 24 | 10 | -99 |

Final data set－example

|  | Name | Typ | Breite | Dezimal．．． | Beschriftung | Werte | Fehlend | Spalten | Ausrichtung | Maß |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Ifdn | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 를 Rechts | O Skala |
| 2 | external＿Ifdn | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 碒 Rechts | O Nominal |
| 3 | tester | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 三Rechts | $\bigcirc$ Nominal |
| 4 | dispcode | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 咅 Rechts | S Skala |
| 5 | lastpage | Zeichenfolge | 7 | 0 |  | Ohne | Ohne | 7 | 棗 Links | $\bigcirc$ Nominal |
| 6 | quality | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 三 | \％Skala |
| 7 | duration | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 碃 Rechts | S Skala |
| 8 | Matching | Numerisch | 11 | 0 |  | Ohne | －77，－99，－66 | 11 | 衰 Rechts | \％Skala |
| 9 | current＿posi．．． | Numerisch | 11 | 0 | current position | \｛1，Top－level．．． | －77，－99，－66 | 11 | 碃 Rechts | O Nominal |
| 10 | team＿size | Numerisch | 11 | 0 | team size | Ohne | －77，－99，－66 | 11 | 三 | S Skala |
| 11 | functional＿a．．． | Numerisch | 11 | 0 | Functional area | \｛0，please s．．． | －77，－99，－66 | 11 | 亳 Rechts | O Nominal |
| 12 | functional＿a．．． | Zeichenfolge | 20 | 0 | Other | Ohne | Ohne | 20 | （19inks | \＆Nominal |
| 13 | Inno＿new＿t．．． | Numerisch | 11 | 0 | Innovation new ．．． | \｛1，yes\}... | －77，－99，－66 | 11 | 亨 Rechts | Skala |
| 14 | Inno＿new＿t．．． | Numerisch | 11 | 0 | Innovation new ．．． | \｛1，yes\}... | －77，－99，－66 | 11 |  | S Skala |

## Data preparation - getting acquainted with the data

- Label items/variables
- Label items/variable values
- Label measurement levels
- Recode reverse items
- Recode variables (e.g., age)
- Define missing values ( $\rightarrow$ maybe impute missing values)
- Define (don't delete!) participants who failed attention test, time test etc.
- Calculate construct reliabilities ( $\rightarrow$ Cronbachs Alpha for reflective measures)
- Calculate constructs from items


## Data preparation - getting more acquainted with the data

- Uncovering input errors (proofreading, graphical and statistical analysis)
- Checking the distribution form
- Are the conditions for certain statistical procedures fulfilled ?, e.g. normal distribution, homoscedasticity, linearity, etc.
- Description of the data by characteristic values
- Data encoding, recoding, indexing, dummy variable formation


## Discover outliers

- There are four outlier classes (1) input or coding errors (logically impossible), (2) exceptional events (explanation possible), (3) extraordinary events (explanation not possible), (4) unusual combination of occurrences across variables
- Discover outliers
- Univariate discovery: Z-transformation of data, convention: values above / below 2.5 standard deviations (below $\mathrm{n}=80$ ) and $3-4$ standard deviations (above $\mathrm{n}=80$ )
- Bivariate discovery: Variable pairs can be viewed in scatterplot; ellipse viewing
- Mahalanobis $D^{2}$ measures the distance of each observation from the mean
- There are many philosophies about how to handle outliers. Important: if the data is changed, this must be logged!


## Missing values

- Missing values are a frequently underestimated phenomenon (few standards for dealing with missing values) in the analysis of empirical datasets. They influence the statistical results and the generalizability of these results and reduce the sample size
- The analysis of the causes of missing information should be part of every empirical investigation! Missing values have a significant influence on the result of the statistical analysis
- Common practice is ignoring missing values - this is problematic because the non-existent data cannot be used in the decision-making process for / against hypotheses!

Example: It should be recorded whether a company works profitably. Part of the companies refuses to answer, but now, if companies tend to refuse to provide information when they are not profitable, the share of profitable companies will be underestimated

## Missing values in multivariate analyzes

To be able to analyse a multivariate data set with missing values, two central questions must be clarified:
(1) What causes missing information? (If the missing information occurs accidentally or systematically?) Missing values that result from random sampling can be.
(2) On which assumptions are the methods available for handling missing data coupled?

## Output missing values

|  | Number of <br> Cases with <br> Valid Data | Mean | Standard <br> Deviation | Number | Percent |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | 45 | 4.0133 | .9664 | 19 | 29.7 |
| $X_{1}$ Delivery speed | 54 | 1.8963 | .8589 | 10 | 15.6 |
| $X_{2}$ Price level | 50 | 8.1300 | 1.3194 | 14 | 21.9 |
| $X_{3}$ Price flexibility | 60 | 5.1467 | 1.1877 | 4 | 6.3 |
| $X_{4}$ Manufacturer image | 59 | 2.8390 | .7541 | 5 | 7.8 |
| $X_{5}$ Overall service | 63 | 2.6016 | .7192 | 1 | 1.6 |
| $X_{6}$ Salesforce image | 60 | 6.7900 | 1.6751 | 4 | 6.3 |
| $X_{7}$ Product quality | 60 | 45.9667 | 9.4204 | 4 | 6.3 |
| $X_{9}$ Usage level | 60 | 4.7983 | .8194 | 4 | 6.3 |
| $X_{10}$ Satisfaction level |  |  |  |  |  |

Note: Six of the original 70 cases had more than 50 percent missing data and were excluded from the analysis. All analyses are based on the remaining 64 cases. Twenty-six cases had no missing data.

## Missing Data Diagnostics

Tab. 1 Ein fiktiver Datensatz für 11 Personen, in dem 3 Personen die Angaben zur „Zufriedenheit mit dem Beruf" (X1) und 4 Personen die Angabe zur „Zufriedenheit mit dem Einkom men" (X2) verweigert haben. Für die „allgemeine Lebens zufriedenheit" ( $Y$ ) liegen die Angaben aller Personen vor Die Indikatorvariablen Ind(X1) und Ind(X2) enthalten die In formation, ob die entsprechende Angabe in X1 bzw. X2 voriegt ( $0=$ fehlend; 1 = vorhanden)


- Do individual persons or variables have high proportions of missing values? $\rightarrow$ elimination from $30 \%$ missing values more uncertainty and error as information gain, DOCUMENT, for example (X2)
- The missing data diagnosis analyzes whether missing values occur systematically in conjunction with other variables whether X1 or X2 contain missing values


## Missing Data Diagnostics

Tab. 2 Mittelwerte und Ergebnisse des t-Tests mit den Werten von Y als abhängige Variable und den Indikatorvariablen als unabhängige Variablen (Daten s. Tab. 1)

| unabhängige Variable | abhängige Variable |  |  |
| :---: | :---: | :---: | :---: |
|  | $\bar{Y}$, wenn Ind 0 | $\bar{Y}$, wenn Ind 1 | $t_{\text {df=s }}\left(\right.$ Signifikanz) ${ }^{\text { }}$ |
| $\operatorname{Ind}(\mathrm{X} 1$ ) | 2,0 | 7.5 | $\begin{aligned} & -3,67 \\ & (p=0,005<\alpha=0,05) \end{aligned}$ |
| $\operatorname{Ind}(\mathrm{X} 2)$ | 9,0 | 3,5 | $\begin{aligned} & 5,20 \\ & (p=0,001<\alpha=0,05) \end{aligned}$ |

- Missing data diagnostics should be performed if more than $5 \%$ of the values are missing, as a systematic failure can cause significant data distortion
- With a systematic system of missing values, the standard methods for dealing with missing values can no longer be applied
- Missing Data Diagnostics provides an overview!
- For the levels of the indicator variables, a check is made as to whether the existing information differs systematically in all other variables
- Persons with missing values in "job satisfaction" have a significantly lower value in "overall life satisfaction" than the other persons and persons with missing values in "satisfaction with income" have a significantly higher "overall life satisfaction" than those other people
- Missing information did not occur by chance
- Patterns mean that missing values occur together via variables (missing values in variable $A$, they are also missing in variable B)


## Causes of Missing Data Processes

1. Missing completely at random (MCAR) if the missing information (a) does not depend on the expressions of other variables or (b) the values of the (unspecified) values of the variables (for example, errors in data entry or unsystematic return).
2. (Conditional) missing at random (MAR), if the missing information can be completely predicted by the rest of the information in the dataset (e.g. if the motivation to participate in the study is the key predictor of complete lack of information) Data at random (MAR) when the motivation to participate has been measured).
3. Non Random Missing (NRM) $\rightarrow$ It is not possible to decide empirically between MAR and NRM.

## Dealing with missing values

1. Case-by-rule exclusion: A person drops out of the calculation of all statistics if one of the variables to be analyzed lacks a value for that person
2. Pairwise Exclusion: All available data information is used to calculate each statistic. For example, a person is excluded from calculating correlations only if one of the values of the directly affected variable is not present

Tab. 1 Ein fiktiver Datensatz für 11 Personen, in dem 3 Personen die Angaben zur „Zufriedenheit mit dem Beruf" (X1) und 4 Personen die Angabe zur „Zufriedenheit mit dem Einkommen" (X2) verweigert haben. Für die „allgemeine Lebens zufriedenheit" ( $Y$ ) liegen die Angaben aller Personen vor. Die Indikatorvariablen Ind(X1) und Ind(X2) enthalten die Information, ob die entsprechende Angabe in X1 bzw. X2 vorliegt ( $0=$ fehlend; $1=$ vorhanden )

| Zufriedenheit mit dem Beruf X1 | Zufriedenheit mit dem Einkommen X2 | allgemeine Lebenszufriedenheit Y | $\operatorname{lnd}(X 1)$ | $\operatorname{Ind}(X 2)$ |
| :---: | :---: | :---: | :---: | :---: |
| . | 2 | 1 (2) | 0 | 1 |
|  | 1 | 2 | 0 | 1 |
|  | 3 | 3 | 0 | 1 |
| 6 | 5 | 4 | 1 | 1 |
| 4 | 4 | 5 | 1 | 1 |
| 4 | 5 | 6 | 1 | 1 |
| 6 | 4 | 7 | 1 | 1 |
| 7 |  | 8 I | 1 | 0 |
| 8 |  | 9 I | 1 | 0 |
| 9 | . | 10 | 1 | 0 |
| 9 | . | 11 | 1 | 0 |

## Dealing with missing values

Tab. 3 Die Korrelationsmatrizen und die Mittelwerte und Standardabweichungen für die Daten in Tab. 1 bei fallweisem oder paarweisem Ausschluss und bei Mittelwertersetzung

| fallweise ( $n=3$ ) |  |  |  | paarweise |  |  | MW-Ersetzung ( $n=11$ ) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | X1 | X2 | $\gamma$ | X1 | X2 | $\gamma$ | X1 | X2 | $\gamma$ |
| X1 | 1 | 0,00 | 0,00 | $1{ }^{1}$ | 0,004 | 0,86 ${ }^{1}$ | 1 | -0,36 | 0,53 |
| X2 |  | 1 | -0,45 |  | $1^{2}$ | $0,77^{2}$ |  |  | 0,39 |
| Y |  |  | 1 |  |  | $1^{3}$ |  |  | 1 |
|  | 5,00 | 4,50 | 5,00 | 6,631 | $3,43^{2}$ | 6,003 | 6,63 | 3,43 | 6,00 |
|  |  |  | 1,2 |  |  | 3,32 | 1,67 | 1,17 | 3.32 |

- The case-by-case and pairwise exclusion leads to different results $\rightarrow$ lower correlations for persons with medium $Y$ expression (case-by-case exclusion) $\rightarrow$ As individuals with extreme characteristics do not respond to certain variables, the sample becomes more homogeneous $\rightarrow$ The more homogeneous a sample, the lower the correlations (lower standard deviations)
- The case-by-case exclusion can change the properties of the sample and distort the statistics (if values are not completely random)
- The pairwise exclusion does not reduce the sample so much and does not homogenize the sample, but problem of sub-sample!
- Replacement by the mean is not recommended: (a) artificial homologation (b) completely random absence would have to exist; the overestimated values in X1 and underestimated in X2


## Dealing with missing values

1. Replace by mean should not be used.
2. Procedures "pairwise" and "case by case" exclusion should only be used if completely random.
3. (E)xpectation- (M)aximation algorithm and multiple substitutions can also be used with MAR (random absence).

- Estimation algorithm that replaces data so that the entire information in the record in itself is consistent and maximum plausible.
- Simulations have shown that the MCAR and MAR EM algorithm provides reliable results when up to $30 \%$ of values in individual variables are missing and sample sizes are large enough
- An extension of the EM algorithm is multiple substitution.
- The Missing Value Analysis (MVA) add-on module in SPSS allows missing data diagnosis and replacement with EM algorithm.
- EM-Algorithm and Imputation can also be used if MAR assumption is violated and the data are NMR. The more features are collected that correlate with variables with missing information, and the more correlated they are, the more certain it can be assumed that the condition "randomly missing" (MAR) is approximate.


## Descriptive Statistics



## What are Descriptive statistics?

- Descriptive statistics describe datasets through tables and graphs ( $\rightarrow$ Data visualization)
- Descriptive statistics cannot test hypotheses

Typical charts:

- Pie chart
- Bar chart
$\rightarrow$ Only use charts, if it's easier for the reader to understand a chart than the text


## Which descriptive statistics do you know?

## Arithmetic mean: average

- Sum all values and divide through number of observations, e.g. mean age in the seminar
- Problem: Outliers have strong effects

Median: medium value

- Sort all values from low to high and find the middle value, i.e., $50 \%$ of the values are smaller and $50 \%$ of the values are higher
- Advantage: relatively robust against outliers x\%-Quantile (frequently 25\%- and 75\%-Quantile)
- As median, but at $25 \%$ or $75 \%$ of all values

Mode

| Scale | Descriptive statistic |
| :--- | :--- |
| Nominal | Mode |
| Ordinal | Mode, Median |
| Metric | Mode, Median, arithmetic Mean |

- The most frequent value


## Which descriptive statistics do you know?

## Range: Difference between smallest and largest value

- Problem: Outliers have strong effects

Distribution: Average deviation from the mean

- Variance: average squared deviation of values from mean / Var =SD2
- Standard deviation: deviation from mean within the sample $/ \mathrm{SD}=\sqrt{ }$ Var
- Standard error: deviation from mean within the population


## Skewness (unimodal distribution):

- Right skewed: Mean > Mode
- Left skewed: Mean < Mode
- symmetric: Mean = Mode

| Scale | Descriptive Statistics |
| :--- | :--- |
| Nominal | Skewness |
| Ordinal | Range, Skewness |
| Metric | Range, Skewness, Distribution |

## Typical abbreviations

M mean

Med median
Mod mode
SD standard deviation
SE standard error
MR range
N sample size
Df degrees of freedom (Field, 2013, p. 37: „The number of observations that are free to vary.")

## Examples of descriptive statistics



Standard Deviation

Large Standard Deviation


Small Standard Deviation


## Analyze distribution of variables



Check for normal distribution of variables: Kolmogoroff-Smirnov-Test


## Test for normal distribution

## Kolmogorov-Smirnov-Test \& Shapiro-Wilk-Test:

- Testing the H 0 (Null hypothesis): Variable is normally distributed. (!!!)
- If KS-Test significant ( $\mathrm{p}<0,001 / 0,01 / 0,05$ : reject $\mathrm{HO} \rightarrow$ Data is not normally distributed
$\rightarrow$ use non-parametric tests (non-parametric tests are more conservative).
$\rightarrow$ If this data is from a pretest, you can change your data collection strategy!


## Descriptive Statistics: Reporting

## Examples:

- How large is the sample size?
- What is the gender distribution?
- What is the average age? $(M=X X, S D=X X)$
- What is the age range? $(\operatorname{Min}=\mathrm{XX}, M a x=X X)$
- What is the educationl background of the managers in your sample? (XX\% have secondary schooling, $\mathrm{XX} \%$ a Bachelor degree, $\mathrm{XX} \%$ a Master degree, and $\mathrm{XX} \mathrm{\%}$ a PhD)


## Inferential statistics



## What is inferential statistics?

- With inferential statistics, you can make statements about a population.
- Inferential statistics is based on probability theory.
- What is probabilistic theory? E.g., lotteries, dice, draw from an urn


## Uni-, bi- and multivariate procedures

| Univariate <br> Analysis |
| :---: |

## Frequency distributions

-absolute
-relative
-cumulative
-class building
Location parameter
-Modus
-Median
-arithmetic mean
Scattering parameters
-span
-average deviation
-standard deviation
-Variance
Concentration parameters
-Lorenz curve
-Gini-Coefficient
-Concentration coefficient
-Herfindahl-Index H
-Exponential Index E

| Bivariate <br> Analysis${ }^{\text {Ana }}$ |
| :--- |

Contingency analysis
-Cross tables
-Edgy frequency
-Conditional frequency
-Scatter plot
-Chi-square
-Contingency coefficient

## Correlation analysis

-Pearson-
correlation coefficient
-Spearman correlation coefficient -contingency coefficient
Regression analysis
-Linear regression
-Non-linear
regression

## Multivariate <br> Analysis

## Method of structural testing

-Multivariate regression analysis
-Variance analysis
-Discriminant analysis
-Contingency analysis
-analysis
-Conjoint Measurement
Method of structure discovery
-Factor analysis
-Cluster analysis
-Multidimensional
Scaling

## Overview of statistical tests - example 1

| Measurement level of dependent variable | Sample (2 groups) independent dependent |  | Sample independent | groups) dependent | Relationship test |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Nominal | Chi ${ }^{2}$ test for two groups | McNemar test | Chi² test for $k$ groups | Cochran-Qtest | Contingency test (Phi-coefficient, Cramer's V) <br> Regression analysis |
| Ordinal | Mann- <br> Whitney-Utest | Wilcoxon-test | Kruskal-WallisH -test | Friedman test | Rank correlation coefficient (Spearman) <br> Regression analysis |
| Continuous | t-test | t-test | Univariate analysis of variance (ANOVA) | Univariate analysis of variance (ANOVA) | Product-moment correlation coefficient (Pearson) <br> Regression analysis |
| Tests for ... |  | Diff | rences |  | Relationships |

## Dependent vs independent sample

Dependent samples compare samples in which variables are paired

- E.g., variables that are measured at two points in time (longitudinal study: body weight before and after a diet).

Independent samples compare two independent groups based on a variable

- E.g., A variable (neuroticism) is compared in two different groups (cross-sectional study: neuroticism in public servants and nuns).



## Overview of statistical tests example 3



## Two types of hypotheses

## Differences

There is a difference of at least two groups in one or more independent variables.
\# Group 1 is different than group 2 in variable X .

Hypothesis testing through analyzing means and variances.

## Relation

There is a relation between at least two variables.
\# The higher variable x , the higher (lower) variable y.

Hypothesis testing through (correlation and) regression analysis.

## Statistical hypothesis

Null hypothesis (equality): There is no difference between unit leaders and department leaders in their job satisfaction. (null difference / relationship $\rightarrow$ non significant result)

Alternative hypothesis (assumption to be tested): There is a difference between unit leaders and department leaders in their job satisfaction. (difference / relationship $\rightarrow$ significant result).

The goal of an empirical study is testing the probability of these two hypotheses and which hypothesis can be provisionally accepted or rejected.

Sormulate the alternative hypothesis in your study, because it is easier to falsify an assumption than to confirm it.

## Significance level

- The significance level or $\alpha$-error level determines what is considered likely and what is unlikely; one speaks of a high level of significance when the $\alpha$-error expectation is small.
- If the result is significant, we decide for the rejection (!) of $\mathrm{H}_{0}$ The probability that this decision is wrong is $\underline{\alpha}$.
- If the result is not significant, we decide to accept (!) The HO. This means that both groups with the expected error $\beta$ do not differ by the amount specified by the effect size
- Classical significance testing only checks how well the data is compatible with HO and not which of the two hypotheses H 0 or H 1 is more compatible with the data
$\rightarrow$ Statistical significance says nothing about meaning / real-life significance


## Interpretation of significances

*** $=$ Probability of error that there is a sample relationship that does not occur in the population level of significance $=5 \%=$ out of 100 results $=5$ only by chance significant. level of significance $=1 \%=1$ out of 100 results happened to be significant. level of significance $=\mathbf{0 , 1} \%=1$ out of 1000 results coincidentally significant.

Typical expressions of significance:

| ns $p>0.10$ | $(>10 \%)$ | not significant |
| :--- | :--- | :--- |
| $+\quad p<0.10$ | $(<10 \%)$ | marginal significant |
| $* \quad p<.05$ | $(<5 \%)$ | significant |
| $* * \quad p<.01$ | $(<1 \%)$ | very significant |
| $* * * \quad p<.001$ | $(<0,1 \%)$ | highly significant |

## What does a correlation/regression coefficient of $.553^{* *}$ mean?

Two different messages: (1) *** (2) . 553
(1) Findings are highly significant - probability of finding, although in reality no correlation is less than $0.001 \%$ ( 1 in 1000) says something about whether findings were randomly found in sample, so whether we may assume findings in the population.
(2) . 553 says something about the strength of the context (effect size).

Does the result apply to the population?
$\rightarrow$ The answer is in the stars ***
$\rightarrow$ Relationship exists and is highly likely to be found in the population.

## Significance versus effect size

- In order to have a uniform scale with which mean differences from different studies can be compared with different samples and measuring instruments, one can calculate effect size measures
- Effect size is a measure of comparison that shows the size of the difference or relationship, regardless of scale and variance
- The significance of a result makes a statement as to whether a found difference or coincidence occurs by chance. The statement "The more significant a result, the more meaningful it is" is false.
- The effect size indicates how big and therefore how meaningful a difference or relationship is $\rightarrow$ Under the same conditions an effect becomes all the more likely the bigger it is.
- The statistical significance of a result is strongly determined by the size of the examined sample! But the effect size is largely independent of the size of the examined sample and thus less dependent on the realized empirical procedure.
- Effect sizes can also be compared between different examinations (which does not apply to $p$ ).


## Type 1 and 2 error



## What is worse? Alpha or Beta error?

$\rightarrow$ Does the content of the question arise? Which error would be "worse"?
Example: misjudgment of the company situation
Alpha Errors: Risk of getting business consultants for a problem that does not exist
Beta Error: Risk of overlooking a problem
$\rightarrow$ Where does the lack of test strength come from?
Too small samples, unfavorable measurement conditions
$\rightarrow$ What can be the consequences of a lack of test strength?

- existing population effects are not detected
- Null effects can not be interpreted!


## Statistical Power

Stronger alpha level $\rightarrow$ less errors 1st kind, more mistakes 2nd kind, less power

Smaller effect $\rightarrow$ more errors 2nd kind, more mistakes 1st kind, less power

Bigger effect $\rightarrow$ less errors 1st kind, less mistakes 2nd kind, more power

Bigger sample $\rightarrow$ less errors 2nd kind, more power

## Power analysis



Faul, F., Erdfelder, E., Lang, A. G., \& Buchner, A. (2007). G*Power 3: A flexible statistical power analysis program for the social, behavioral, and biomedical sciences. Behavior Research Methods, 39, 175-191.

## Criticism of NHST (null hypothesis significant testing)

- The beta error is ignored
- Significance tests promote the use of inaccurate hypotheses (Gigerenzer, 1998)
- Significance tests do not say anything about the probability of the alternative hypothesis
- With large samples you get every \& each effect significantly
- Significance does not say anything about whether an effect is unimportant or important
- If Ho is rejected, does not say anything about establishing a theory.


## Which types of research models are there?



Are there third variables that qualify the relationship between IV and DV?

## Correlation

## Correlation

- Quantitative measurement to describe linear relationships
- Correlation is characterized by correlation coefficients which can be between -1 and +1

Positive correlation: if a person is above average in variable $A$, then she is also above average in $B$.
Example: height and weight

Negative correlation: if a person is above average in variable A, then she is below average in $B$.
Example: Age and memory


TII


TII


## Bivariate data analysis



## What is a regression analysis?

Simple regression: Seeks to predict an outcome variable from a single predictor variable.
Multiple regression: Seeks to predict an outcome variable from several predictor variables
The simple regression function:


## Why regression analysis?

Discover or explain relationships between two or more variables.
Values of a DV are estimated or predicted.

- Root cause: How strong is the influence of an IV on a DV? (e.g., different marketing strategies $\rightarrow$ sales)
- Effect prediction: How strong does the DV change in dependence of an IV? (e.g., drugs dosis $\rightarrow$ time to recovery, time until side effects)
- Time series: How does a DV change over time ceteris paribus (i.e., keeping everything else similar) ? (e.g., company shares)


## Regression analysis complements correlations

- Correlations determine only the strength of a relationship (Variable $1 \leftrightarrow$ Variable 2)
- Regressions also determines the direction of the relationship (IV $\rightarrow$ DV).


## Direction $\neq$ causality

## Regression: theoretical example

Assume the following function and graph is given:

$$
y=12+1,3 x
$$

If Marketing expenses are 10:

$$
y=12+1,3 * 10
$$

then sales volume is $\mathrm{y}=25$.


Marketing expenses

## Regression: theoretical example

If we change the marketing expenses
from 10 to 20, then
$y=12+1,3$ * 20
sales volume is $\mathrm{y}=38$.

By changing marketing expenses from 10 to 20 , we predict a change in sales volume of 13 units (from 25 to 38 ).


## Regression: theoretical example

In reality, if marketing expenses are 20 , sales volume is not 38 , but 45 .

Hence, there is a variance of 20 units (25-45).

Our model only explains 13 units (= explained variance).
The rest (= residual) of 7 units is not explained variance.

Sales volume


## Regression: Ordinary Least Squares (OLS)

- The smaller the sum of all residuals, the better the model explains the reality (i.e., the better the model can explain sales volume).
- The red lines show deviations between the regression line and the observed values.
- The regression line is the line with the minimum sum of squared deviations (ordinary least squares). It is the line that is "closest" to all points.

Sales volume


Marketing expenses

## Regression: How does the model fit the data?

$$
\mathrm{R}^{2}=\mathrm{SS}_{\mathrm{M}} / \mathrm{SS}_{\mathrm{T}}
$$

- $\quad r$ tells us how good the linear regression is, i.e., how good can the IV predict the DV.
- $R^{2}$ is the squared correlation coefficient.
- $0<R^{2}<1$.
- $\mathrm{R}^{2}=0,65$ means that we can explain $65 \%$ of the variance of sales volume with marketing expenses as predictor (13 out of 20 units).


SS , uses the differences between the observed data and the mean value of $\gamma$

$\mathrm{SS}_{\mathrm{R}}$ uses the differences between the observed data and the regression tine

$\mathrm{SS}_{M}$ uses the differences between the mean value of $Y$ and the regression

## Interpretation of $\mathbf{R}^{\mathbf{2}}$

The total variance of a dependent variable (here: sales volume) can be split in two parts:

1. Explained variance: The regression function predicts how y changes when x is varied.
2. Residual: But not all points (observations) lie on the regression lie, hence they are the residual variance.

## OLS Regression

## Preconditions:

1. Continuous DV: DV must have continuous measurement.
2. Normal distribution: Values for $x$ (IVs) and y (DV) must be approximately normally distributed $\rightarrow$ check histograms and Kolmogorof-Smirnov test.
3. Linearity: The relationship between $x$ and $y$ should be approximately linear $\rightarrow$ check scatterplots.
4. Homoscedasticity: The variance around the regression line must be the same for all values of $x$, i.e., the variance of $y$ must not be wider with higher values of $x \rightarrow$ check scatterplots.
5. Independence of data and error (autocorrelation): all data should be independent from each other, i.e., cases should not correlate / $x_{4}$ should not follow from $x_{3} \rightarrow$ Durbin/Watson-Test should not be significant.

## Non-linear relationships



## Other types of regression analyses

- Multivariate (linear) regression: more than one independent variable
- Logit / Probit Regression: nominal DV, e.g., probability to pass the course (1) or not (0).
- Poisson Regression: count data, e.g., number of creative ideas.
- Tobit Regression: censored variables, e.g., weekly work hours as employee.


## Which types of research models are there?



## Mediation analysis

1. Classic step-wise approach of Baron and Kenny (1986)

- c-path is significant $\rightarrow$ a-path is significant $\rightarrow$ b-path is significant $\rightarrow c^{c}$-path (when mediator is included in the regression) is no longer significant


## 2. Sobel

- Calculate ratio compared to the critical value from the standard normal distribution

3. Structural equation modeling
4. Bootstrapping approaches

PROCESS (in SPSS)
R code

## Which types of research models are there?





## Moderator Modell

- The predictor variable (a)
- The moderator variable (b)
- The interaction effect (c)
- The moderation hypothesis is supported when the interaction (c) becomes significant
- The moderator should be uncorrelated with the UV and AV to allow for interpretation
- Moderators and UVs are on the same level (unlike mediators who switch between UV and AV, depending on their perspective)
- Moderation means that the relationship between two variables changes as a function of the moderator variable; when there are unexpectedly weak or inconsistent relationships between variables, it is common to look for moderators
- For strong relationships between UV and AV, one is looking for mediators


Predictor

Moderator

## There are different ways to calculate moderations

1a. Interaction terms (multiplication) with mean-centered variables (if scale of IV and DV is the same)

OR
1b. Interaction terms (multiplication) with standardized (z-transformed) variables (if scale of IV and DV is different)
2. Regression analysis or PROCESS (e.g. model 1)

All lower-order effects always have to be included in the regression analysis

## Plotting significant interactions

- Analyze the relationship between predictor and criterion for low (-1 SD) and high (+1 SD) values of the moderator (Aiken \& West, 1991)
- Use the Excel tools provided by Jeremy Dawson on http://www.jeremydawson.co m/slopes.htm
- Calculate simple slopes tests


Thank you!


## Snack Break

