

Carol DaRos Kulpan (FACEBOOK:1371005582)

12/20/2021 2:13:20 PM

Hi Christine, I saw your post on PICU foxes about window replacement. We just replaced half our windows due to the gases leaking out and leaving streaks across the windows. We had put them in about 15 years ago. The guy that did them no longer replaces windows but he told us to contact the company so we did. They had a warranty company listed for us to contact. Somewhere on the window sash is a label. Our sash was on the top sash when you pulled the window down. The label has the warranty information on it. We didn't have a receipt of purchase but took a picture of the label and the window damage and they sent us replacement windows at no cost. We had to pay shipping only which came to \$200, because we wanted them shipped directly to our house. We replaced 8 sashes. Only the upper sashes need replacing. I probably should have asked why you were replacing them before giving you this info. But if it's due to clouding of the window check the warranty.

^ Sent

12/20/2021 2:57:55 PM **Christine Banfield (FACEBOOK:24200809)**

Good to know! Thanks. Our house was built in 1990 and it's the original windows. Some of our windows are sitting so poorly in the frame that I can see outside! We have a few that have that gas/fog you are talking about and the previous owner removed all the screens so I have no screens- but then again most of my windows won't even open because they have settled so crooked with age!

^ Sent

12/20/2021 2:59:04 PM **Christine Banfield (FACEBOOK:24200809)**

Yea some windows have great warranties so I'll take a look in that spot you mention for more info

✓ Received

Carol DaRos Kulpan (FACEBOOK:1371005582)

12/20/2021 3:32:57 PM

I thought your house looked newer than 1990. Windows are so expensive!!! But I certainly understand. Couldn't open half our windows when we moved in. It was a hazard. That's a big Christmas present.

^ Sent

12/20/2021 3:37:11 PM **Christine Banfield (FACEBOOK:24200809)**

Lol yea, being a grown up is way too expensive!