

# Setting up SCIM with Gem

In this article we're going to take you through the setup steps for enabling SCIM for user management within your Gem team. We are enabling this integration through a third party, WorkOS.

This article assumes that you are both a Gem team admin as well as an administrator in your IdP.

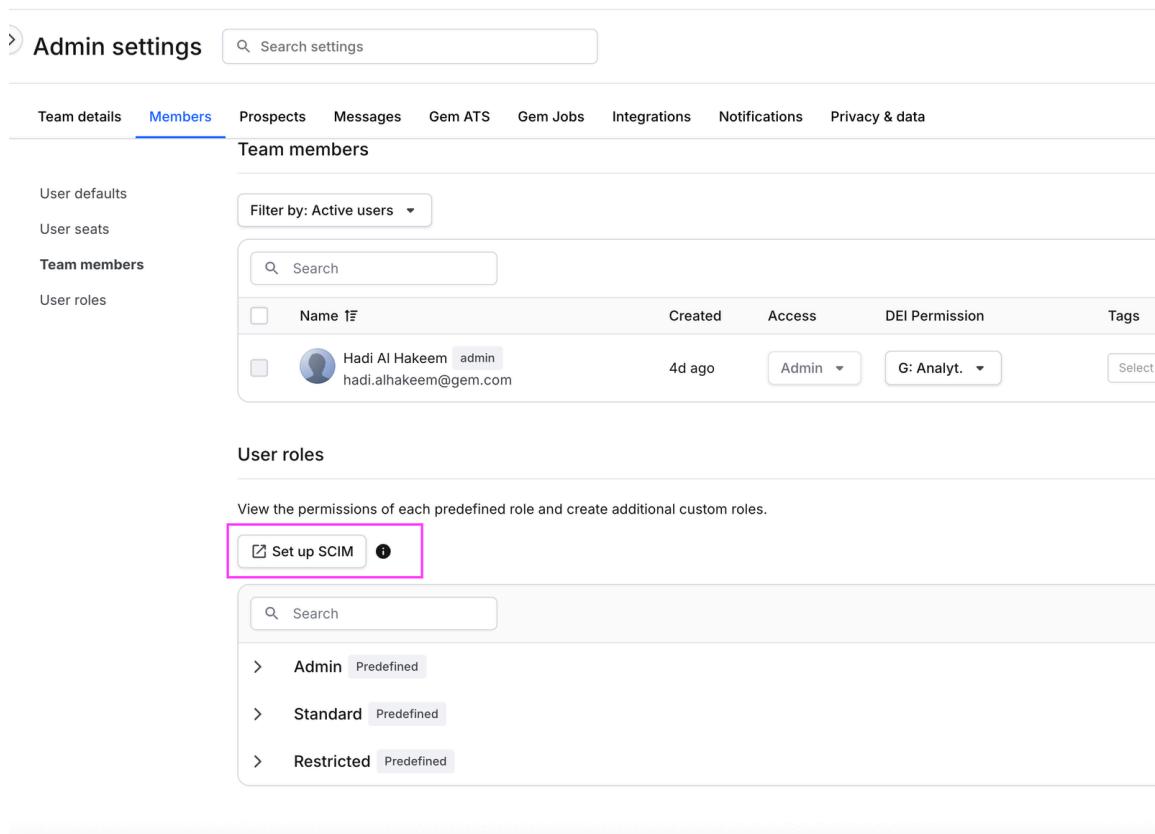
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**Requirements:** The Gem team will need to enable access to the SCIM module prior to your starting the steps in this guide.

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## Enabling the SCIM integration

After the SCIM integration option has been enabled by your Gem CSM, you can navigate to the [Members section of your Admin Settings](#). In the **User Roles** section, you can click on the **Set up SCIM** button.



The screenshot shows the Gem Admin Settings interface. The top navigation bar includes 'Admin settings' and a search bar. Below the navigation, there are tabs for 'Team details', 'Members' (which is selected and highlighted in blue), 'Prospects', 'Messages', 'Gem ATS', 'Gem Jobs', 'Integrations', 'Notifications', and 'Privacy & data'. The 'Members' section is titled 'Team members' and includes 'User defaults' and 'User seats' sections. The 'Team members' section has a 'Filter by: Active users' dropdown and a search bar. A table lists a single member: Hadi Al Hakeem (admin, hadi.alhakeem@gem.com), with columns for Name, Created (4d ago), Access (Admin), DEI Permission (G: Analyt.), and Tags. The 'User roles' section is titled 'User roles' and contains a note: 'View the permissions of each predefined role and create additional custom roles.' It features a 'Set up SCIM' button, which is highlighted with a pink box. Below this, a list of predefined roles is shown: Admin (Predefined), Standard (Predefined), and Restricted (Predefined).

You will be redirected to the WorkOS site to complete the integration. Follow the steps within WorkOS to complete the SCIM integration.

**Note:** For teams using Okta, you will need to configure SSO in line with the support steps for Gem [provided in this help center article](#).

## Managing your team members via SCIM

Once SCIM has been enabled and the configuration completed for your team, you will no longer be able to manage users directly within the Gem UI. All user management will be via your IdP. This includes:

- Adding new users
- Updating the email address for existing users
- Managing user roles

## Role management

Role management will work as follows:

- Your IdP groups are pushed to WorkOS.
- You configure the mapping within WorkOS to establish what Gem roles those IdP groups will have.
- Your users will be assigned to the correct group in your IdP, granting them the associated Gem role.

## Custom roles

You may continue to create and use custom roles within your Gem instance, but please note that any custom roles that are added after the initial SCIM setup has been completed will need to be synced by the Gem team. Our engineers will be alerted to a new custom role and inform your CSM when this has been completed so that you can map that new custom role to your IdP groups.

## Limitations

Gem does not currently support user groups as part of the SCIM implementation.