

Setting up SCIM with Gem

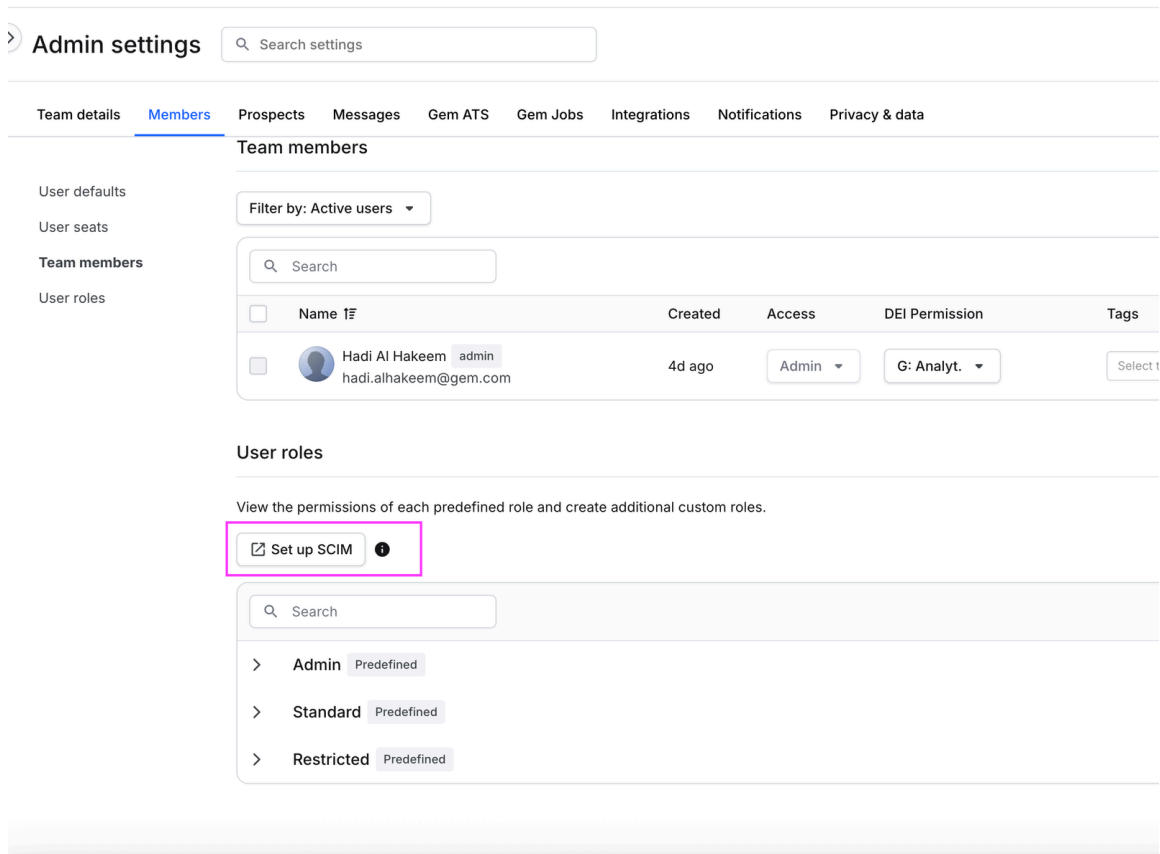
In this article we're going to take you through the setup steps for enabling SCIM for user management within your Gem team. We are enabling this integration through a third party, WorkOS.

This article assumes that you are both a Gem team admin as well as an administrator in your IdP.

Requirements: The Gem team will need to enable access to the SCIM module prior to your starting the steps in this guide.

Enabling the SCIM integration

After the SCIM integration option has been enabled by your Gem CSM, you can navigate to the [Members section of your Admin Settings](#). In the **User Roles** section, you can click on the **Set up SCIM** button.



The screenshot displays the 'Admin settings' page with the 'Members' tab selected. The left sidebar lists 'User defaults', 'User seats', 'Team members', and 'User roles'. The main content area is titled 'Team members' and includes a 'Filter by: Active users' dropdown and a search bar. Below this is a table with columns: Name, Created, Access, DEI Permission, and Tags. A single user, Hadi Al Hakeem, is listed. Below the table, the 'User roles' section is visible, with a note: 'View the permissions of each predefined role and create additional custom roles.' A button labeled 'Set up SCIM' with an information icon is highlighted with a pink box. Below this is another search bar and a list of predefined roles: Admin, Standard, and Restricted.

Name	Created	Access	DEI Permission	Tags
Hadi Al Hakeem hadi.alhakeem@gem.com	4d ago	Admin	G: Analyt.	Select 1

User roles

View the permissions of each predefined role and create additional custom roles.

[Set up SCIM](#) ⓘ

Search

- > Admin Predefined
- > Standard Predefined
- > Restricted Predefined

You will be redirected to the WorkOS site to complete the integration. Follow the steps within WorkOS to complete the SCIM integration.

Note: For teams using Okta, you will need to configure SSO in line with the support steps for Gem [provided in this help center article](#).

Managing your team members via SCIM

Once SCIM has been enabled and the configuration completed for your team, you will no longer be able to manage users directly within the Gem UI. All user management will be via your IdP. This includes:

- Adding new users
- Updating the email address for existing users
- Managing user roles

Role management

Role management will work as follows:

- Your IdP groups are pushed to WorkOS.
- You configure the mapping within WorkOS to establish what Gem roles those IdP groups will have.
- Your users will be assigned to the correct group in your IdP, granting them the associated Gem role.

Custom roles

You may continue to create and use custom roles within your Gem instance, but please note that any custom roles that are added after the initial SCIM setup has been completed will need to be synced by the Gem team. Our engineers will be alerted to a new custom role and inform your CSM when this has been completed so that you can map that new custom role to your IdP groups.

Limitations

Gem does not currently support user groups as part of the SCIM implementation.