

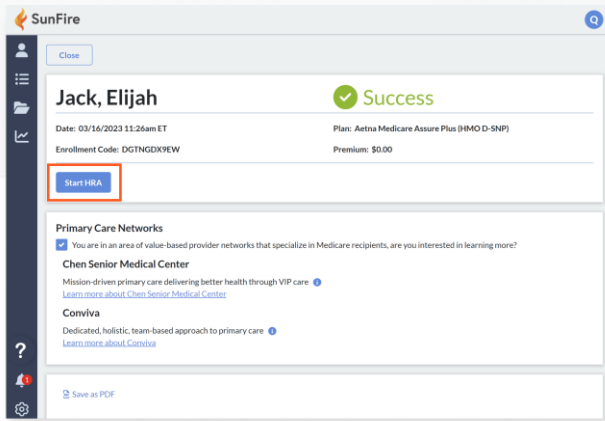


Health Risk Assessments

Sunfire is excited to announce the expansion of **Health Risk Assessments (HRAs)** as part of our ongoing mission to provide value-add features for our dedicated customers.

Accessing HRAs

Upon submitting an enrollment, if an applicable HRA is available the Agent will see a "Start HRA" button located on the enrollment success page:



Carrier Requirements

Contact your Broker Manager to make sure you have a contract to complete HRAs for these carriers.

Aetna

- **Separate HRAs for Allina brand plans and Aetna MAPD plans.**
- **Aetna DSNP HRAs** are linked out to ThinkAgent
- Licensed agents have **36 hours to complete the HRA** once enrollment is submitted in SunFire.
- HRAs are suppressed for these plans:
 - H3312-073-00
 - H6399-001-000
 - H1610-001-000
 - H1610-002-000
 - H1610-003-000
 - H3959-066-000
 - H4982-016-000
 - H4982-008-000

Anthem

- Agents have **7 days to complete the HRA** once enrollment is submitted.
- HRAs are suppressed for most Simply brand plans, and most CSNP plans.

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| Cigna | <ul style="list-style-type: none"> Agents typically 10 days to submit an HRA. For AEP 2024, they have until December 22nd to complete HRA once enrollment is submitted. Agent training will be required to complete HRAs. |
| HealthSun / Freedom / Optimum (coming AEP) | <ul style="list-style-type: none"> HRAs are available for all plans, no restrictions. Agents have 3 days to complete HRA once enrollment is submitted. |
| Humana | <ul style="list-style-type: none"> Agents have 30 days to complete the HRA once enrollment is submitted. Agent must complete Humana’s training in order to submit HRAs. HRAs are available for all plans, no restrictions. |
| WellCare / Centene | <ul style="list-style-type: none"> HRAs are available for DSNP, CSNP, and MA plans. HRAs are suppressed for all Ascension plans and all plans in California. Licensed agents have 2 days to complete the HRA once enrollment is submitted. |
| UHC | <ul style="list-style-type: none"> HRAs are available for all plans, no restrictions. Agents have 3 days to complete HRA once enrollment is submitted. |
| Zing | <ul style="list-style-type: none"> HRAs will be available for all plans, no restrictions. Agents have 30 days to complete HRA once enrollment is submitted. |