

**[EXTERNAL] Marketpoint Retail - Welcome**

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To: Engineering Dev <eng.dev@sunfireinc.com>

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## Marketpoint Retail - Welcome

Welcome to the MarketPoint Retail Portal! We are excited to be working with you and continuing to grow our footprint and presence in Wal-Mart stores nationwide.

For your initial login, please go to the [Agent Portal](#) in the next 48 hours and use the following credentials:

Email Address: rob.gr@ia.com

Password: X#1188992233gre

After you login to the Portal:

- Bookmark the site so you can come back frequently to schedule appointments, report in store contacts, view important messages, access key resources, FAQ's and more!
- Go to the Resources tab to order your name tag
- Go to the Training tab and review your training videos
- Go to Agent Profile (bottom left icon) to
  - Update your password
  - Generate a report to view your current RTS status. Your RTS status will be reflected once the carrier sends approvals.

All agents are expected to report all contacts generated in Wal-Mart stores. Enrollments completed in the agent portal will be attributed to the retail program.

If you have any questions about the Agent Portal, or the MarketPoint Retail program as a whole, please contact your Sales Management team. If you have any specific support questions, you can contact the MarketPoint Support team at [HBHagentsupport@marketpoint-brokerage.com](mailto:HBHagentsupport@marketpoint-brokerage.com) or call 877-230-3316.

Thank you,

The HBH Retail Program Team

[Agent Portal](#)

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