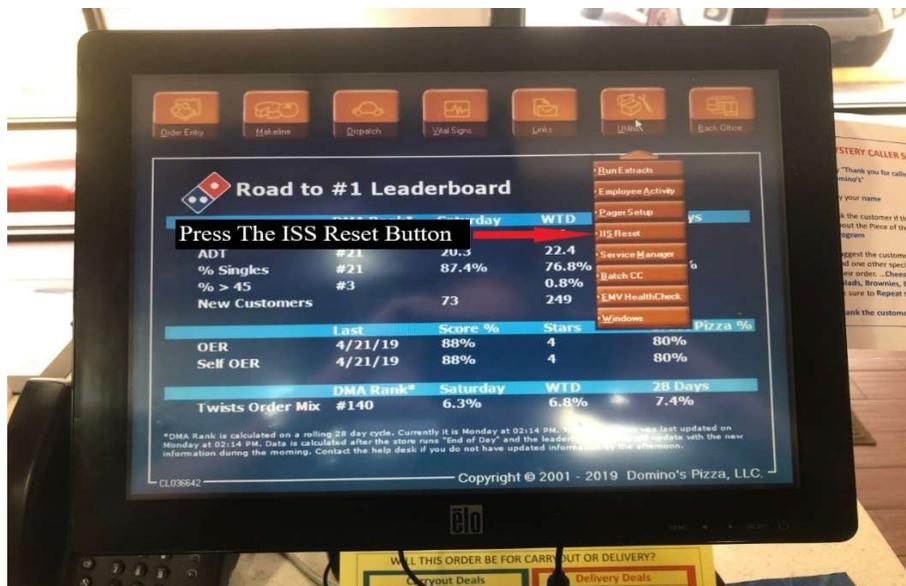


How to fix issues with the makeline not displaying timed orders for the day, or call /internet orders

1. Restart the makeline Client and then log into PULSE, this will clear out any TRS programs.
2. From any Pulse computer go to the PULSE desktop as seen below
3. Press the Utilities Button



4. From the drop-down screen you will see the IIS reset button, Press the ISS reset button. See below



5. You will see a black screen popup and then disappear, the communications for the PULSE system has been reset.
6. If this dose not fix the problem Please contact Global Care at 877-379-2379,
7. Press for option 3, then option 3 again, then enter you store number and press the #
8. Open a Global Care work Order, Retain that work order number
9. Then Open a Corrigo work order, include the Global Care W/O number in the ticket
10. The IT Department will follow up with Global Care on this issue