

Domino's Ops Assessment

Version 2025.00



Store 9292

Assessment Date
Time
Franchisee / DCO
Store Manager
Manager in Charge
Specialist


6/4/2025 8:37:00 PM
Cunningham, Mike
Sara Levine
Sara Levine
Jon Hawks

Total Possible Points	100
Total Points	74
Stars	3
Critical Violations	1

Possible QC7 NO


2025 Optional Operations Assessment Survey



Critical Ops Elements Section		
	Value	Points
Dough management procedures neglected	Critical	-5
<div><div></div><div>Dough expired 2+ days</div></div>		
Excessive Remakes	No	0

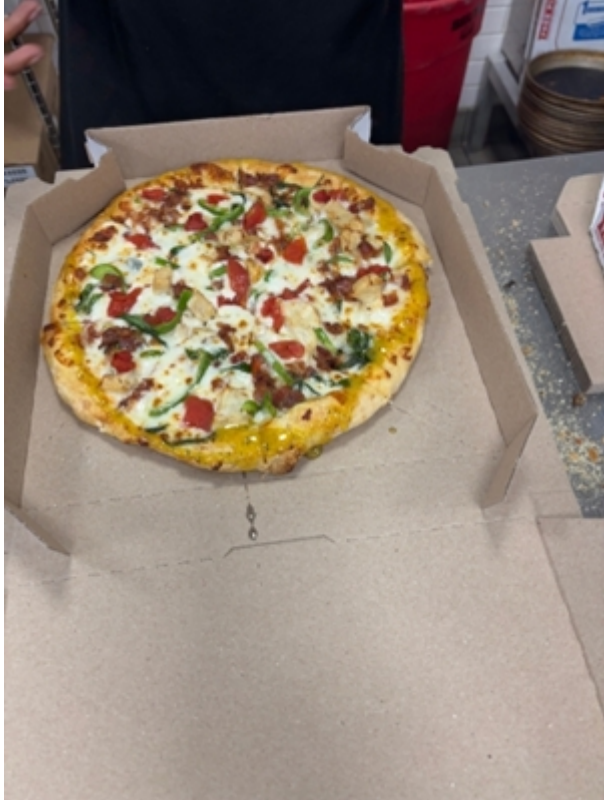
Four (4) or more sizes/types of expired or eight (8) or more sizes/types unlabeled products/ingredients (non-dough)	No	0
Lack of available cleaning supplies, potable water, and/or no functioning hand sink	No	0
Hazardous Temperatures	No	0
Pest control standards past critical thresholds	No	0
Mold found on food products and/or on food contact surfaces	No	0
Five (5) or more core apparel, appearance, and/or hygiene violations	No	0
Mature content, including profanity, found on store premises	No	0
Firearms, knives, illegal drugs, marijuana (in all forms), or alcohol found on store premises	No	0
Recognition and Guidance		

Pizzas

#	Rim	Size	Portion	Placement	Bake	Great / Remake	Type	Toppings	Points
1	x	x			x		14" HT	M;P	0
<i>Portion: {M} Under portioned; Placement: Center loaded</i>									
									
2	x	x			x		14" HT	P - Pepperoni	0
<i>Portion: {P} Under portioned; Placement: Center loaded</i>									



3	x	x	x	x	x	x	12" HT	VEG - Veggie Pizza	4
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4	x	x	x	x	x	x	14" HT	C- Cheese	4
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5	x	x	x	x	x	x	14" HT	P - Pepperoni	4
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Sides							
#	Size	Portion	Placement	Bake	Great / Remake	Type	Points
1	x	x	x	x	x	Parmesan Bread Bites	3



2	x	x	x	x	x	Domino's Marbled Cookie Brownie	3
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3

x

x

x


x

x

Stuffed
Cheesy
Bread

3



Product Section			
	Value	Possible Points	Points
Dough properly managed and properly proofed	No	5	0
Dough: {10} expired on {6/2}			
			
Proper pizza procedures in use	Yes	2	2
Proper side item procedures in use	Yes	1	1
Product prepped for expected sales volume	Yes	1	1
Recognition and Guidance			

Food Safety Section			
	Value	Possible Points	Points
All products dated properly and not expired	Yes	3	3
All refrigerated products held within specified temperature ranges	Yes	3	3
Pest control standards are maintained	Yes	3	3
All cooked product temperatures at least 165°F / 74°C	Yes	3	3





Store personnel maintain proper appearance & hygiene standards	Yes	2	2
Hand washing, hand sanitizing, and dishwashing procedures done properly and supplies accessible and properly stocked	Yes	2	2
All food contact surfaces, smallwares, and utensils clean and sanitized	Yes	2	2
Proper food and beverage handling procedures in use	Yes	2	2
Food packaging products, food contact surfaces, equipment, and chemicals protected from cross-contamination and stored off of floor	Yes	1	1
Sanitizer concentration within specified range and temperature	Yes	1	1
Recognition and Guidance			

Image & Cleanliness Section			
	Value	Possible Points	Points
Domino's logo apparel (hats, shirts, shorts/pants/skirts, and outerwear) worn properly and represents a positive brand image <i>Domino's Gear: {pants} dirty/faded; Domino's Gear: {shirt} in disrepair; Domino's Gear: {Jacket} unapproved style and/or color</i>	No	3	0





Aprons must be clean and worn during food preparation, and not outside the store	Yes	2	2
Hot bags are clean and free of debris and mold	Yes	2	2
Store walls, floors, baseboards, and equipment are clean and free of dirt and debris	Yes	1	1
Customer area walls, floors, and baseboards are clean and free of dirt and debris	Yes	1	1
Customer area seating, counter and surfaces are clean, sanitized, and free of dirt and debris	Yes	1	1
Restrooms are clean, sanitary, and fully stocked	Yes	1	1
Walk-in is clean, free of debris, mold, and mildew	Yes	1	1
Makeline and additional refrigeration units are clean, free of debris, mold, and mildew	Yes	1	1
Store set up properly during operational hours	Yes	1	1
Parking lot and entryway sidewalk are free of debris and windows and windowsills are clean	Yes	1	1
Bake-ware clean and free of excessive carbon build-up	Yes	1	1
Oven catch trays, oven exterior, and heat rack are free of built-up debris	Yes	1	1
Delivery vehicles represent positive brand image	Yes	1	1

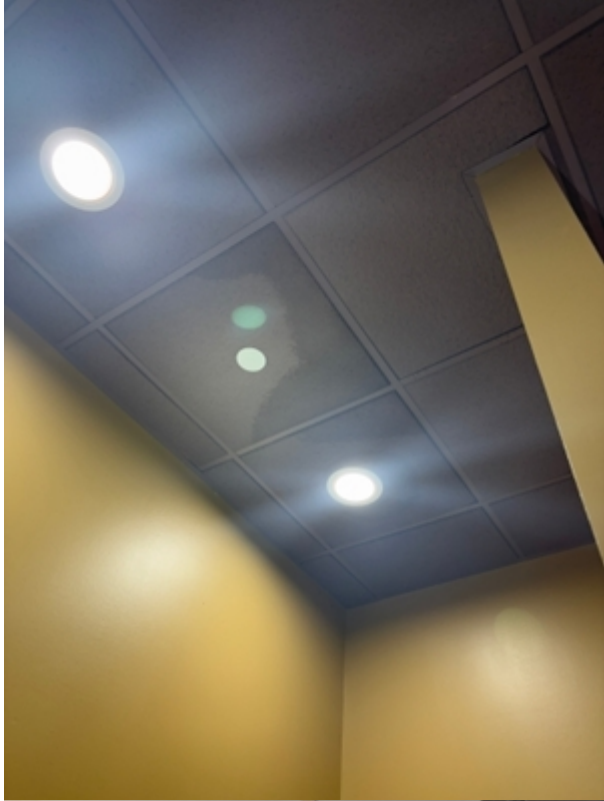
Recognition and Guidance

Equipment & Store Condition Section

	Value	Possible Points	Points
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Store ceiling, T-bars, and vents are clean and not broken, chipped, or cracked	No	1	0
<i>Store: {ceiling tiles, t bars} dirty;Store: {customer area} water damage</i>			







Store walls, floors, and baseboards are not broken, chipped, or cracked	Yes	1	1
Hand sinks operational and handwashing reminder signage is present	Yes	1	1
Customer area seating, counter, and tables are not faded, broken, chipped, or cracked	Yes	1	1
Restrooms and fixtures are not broken, chipped, or cracked	Yes	1	1
Parking lot, entryway sidewalk, and customer facing store exterior are clean and not damaged	Yes	1	1
Signage is clean, properly illuminated, and not damaged	No	1	0
<i>Signage/Print: {building sign} in disrepair</i>			



Refrigeration and/or HVAC units operational, not broken, chipped, or cracked and free of rust

No

1


0

Additional refrigeration unit: {gasket in disrepair} broken



Calibrated thermometer(s) available	Yes	1	1
Small-wares and utensils are not broken, chipped, or cracked	Yes	1	1
Bake-wares are not damaged	Yes	1	1
Oven fingers and hood clean and free from excessive grease buildup and yellowing. Oven, hood, and heat rack are operational and undamaged.	No	1	0

Oven/Hood: {hood vents} dirty





Sufficient number of hot bags available and are not torn, faded, or melted	Yes	1	1
Calibrated, working scale(s) and product build job aids available	Yes	1	1
Caller ID is installed and working	Yes	1	1
Safe, tills, and drop boxes are present and operational	Yes	1	1
Recognition and Guidance			

Brand Safety Section			
	Value	Possible Points	Points
Delivery experts making drops, carrying less than \$20 (or international equivalent)	No	1	0
<i>Driver Cash: Driver carrying {\$23}</i>			



Security callbacks are completed for new and suspicious orders,
and for orders where Caller ID is unavailable

Yes

1

1

Safe in use and deposit procedures followed

Yes

1

1

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Till secured and cash handling procedures followed	Yes	1	1
Safety equipment in use and store personnel delivering safely to customers	Yes	1	1
No weapons, including pocket knives, mace, pepper spray, and similar items	Yes	1	1
Recognition and Guidance			

Refrig Temperatures

Bin	35 °F
Bin	34 °F
Bin	41 °F
Cabinet	35 °F
Walk In	34 °F
Cola	37 °F

End Bake Temperatures

Wings	181 °F
Stuffed Cheesy Bread	198 °F
Pan	183 °F

Oven Information Section

How many ovens are installed?	3
How are the ovens powered?	Natural Gas
Store has DJ Dough Stretcher	No
Team can identify DJ backup plan	

Oven 1

Make	XLT
Time	6.35
Model	3270 F
Temp	425 °F

Oven 2

Make	XLT
Time	6.35
Model	3270 F

Temp	425 °F
Oven 3	
Make	XLT
Time	6.35
Model	3270 F
Temp	425 °F
Oven 4	
Make	
Model	
Temp	°F