Domino's Ops Assessment

Version 2024.00



Store 9276

Assessment Date
Time
Franchisee / DCO
Store Manager
Manager in Charge
Specialist

11/21/2024 12:15:00 PM Cunningham,Mike Zach Rosales Lauren Forester Deirdra Stuart

Total Possible Points Total Points	100 71
Stars	3
Critical Violations	1

Possible QC7 NO

Critical Ops Elements Section		
	Value	Points
Dough management procedures neglected		0
Four (4) or more sizes/types of expired or unlabeled products/ingredients (non-dough) Store had 4+ unlabeled products/ingredients		-7
Lack of available cleaning supplies, potable water, and/or no functioning hand sink in the production area	No	0
Hazardous Temperatures		0
Pest control standards past critical thresholds		0
Mold found on food products and/or on food contact surfaces	No	0
Five (5) or more core apparel, appearance, and/or hygiene violations	No	0
Mature (M-rated) content, including profanity, found on store premises	No	0
Firearms, knives, illegal drugs, marijuana (in all forms), or alcohol found on store premises	No	0
Recognition and Guidance		

Pizz	as								
#	Rim	Size	Portion	Placement	Bake	Great / Remake	Туре	Toppings	Points
1	x	х	X	x	х	x	12" TC	C- Cheese	4
2	Х	Х	х	х	Х	х	12" HT	B;P;S	4
3	х	Х		Х	х		12" TC	N;P	0
				Portion: {p	ineapple}	Under portion	ned		

4	х	Х	x	Х	Х	Х	14" HT	MTZ - Meatzza	4
5	Х	Х	Х	х	x	Х	14" HT	C- Cheese	4

Sides							
#	Size	Portion	Placement	Bake	Great / Remake	Туре	Points
1	х	x	х	х	x	Domino' s Marbled Cookie Brownie	3
2	х	х	х	Х	x	Stuffed Cheesy Bread	3
3	х	x	х	x	х	8-piece Traditio nal Wing	3

Product Section			
	Value	Possible Points	Points
Dough Properly Managed and properly proofed		5	5
Proper pizza procedures in use		2	2
Proper side item procedures in use		1	1
Product prepped for expected sales volume		1	1
Recognition and Guidance			

Food Safety Section			
	Value ^I	Possible Points	Points

All products dated properly and not expired	3	0
1 Expired Products; Philly Steak In-Use; Critical Operations Ele Products	ment Unlab	eled
All refrigerated products held within specified temperature ranges	3	0
Product in makeline rail is not within specification (33°F-41°	°F/.5°C-5°C)
Pest control standards are maintained	3	0
Homemade or residential traps or pesticides found in	store	
All cooked product temperatures at least 165°F / 74°C	3	3
Store personnel maintain proper apperance & hygiene standards	2	2
Hand washing, hand sanitizing, and dishwashing procedures done properly and supplies accessible and properly stocked	2	2

All food contact surfaces, smallwares, and utensils clean and sanitized	2	2
Proper food and beverage handling procedures in use	2	0
Open product not closed with a food-grade clip		
Food packaging products, food contact surfaces, equipment, and chemicals protected from cross-contamination and stored off of floor	1	1
Sanitizer concentration within specified range and temperature	1	1
Recognition and Guidance		

Image & Cleanliness Section			
	Value	Possible Points	Points
Domino's logo apparel (hats, shirts, shorts/pants/skirts, and outerwear) worn properly and represents a positive brand image		3	3
Aprons must be clean and worn during food preparation, and not outside the store		2	0
Apron not worn during food prep	paration		
Hot bags are clean and free of debris and mold		2	2
Store walls, floors, baseboards, and equipment are clean and free of dirt and debris		1	1
Customer area walls, floors, and baseboards are clean and free of dirt and debris		1	1
Customer area seating, counter and surfaces are clean, sanitized, and free of dirt and debris		1	1
Restrooms are clean, sanitary, and fully stocked		1	0
Restroom: {toilet} dirty;Restroom: {toilet pape	r} impro	perly stocke	ed
Walk-in is clean, free of debris, mold, and mildew		1	1
Makeline and additional refrigeration units are clean, free of debris, mold, and mildew		1	1
Store set up properly during operational hours		1	1
Parking lot and entryway sidewalk are free of debris and windows and windowsills are clean		1	1
Bake-wares clean and free of excessive carbon build-up		1	1
Oven catch trays, oven exterior, and heat rack are free of built-up debris		1	1
Delivery vehicles represent positive brand image		1	1
Recognition and Guidance			

Equipment & Store Condition Section		
Value	Possible Points	Points
Store ceiling, T-bars, and vents are clean and not broken, chipped,		
or cracked	1	0
Store: {ceiling tiles} dirty		
Store walls, floors, and baseboards are not broken, chipped, or cracked	1	1
Hand sinks operational and handwashing reminder signage is present	1	1
Customer area seating, and surfaces are clean, sanitized, and free of dirt and debris	1	1
Restrooms and fixtures are not broken, chipped, or cracked	1	1
Parking lot, entryway sidewalk, and customer facing store exterior are clean and not damaged	1	0
Exterior Area: {building} Dirty;Exterior Area: {patio area} S	ignificantly d	liscolored
Signage is clean, properly illuminated, and not damaged	1	1
Refrigeration and/or HVAC units operational, not broken, chipped,	1	0
or cracked and free of rust Standing water in {makeline cabinet}		
Calibrated thermometer(s) available	1	1
Small-wares and utensils are not broken, chipped, or cracked	1	1
Bake-wares are not damaged	1	1
Oven fingers and hood clean and free from excessive grease buildup and yellowing. Oven, hood, and heat rack are operational	1	0
and undamaged. Oven/Hood: {hood vents} damaged or rus	ted	
Sufficient number of hot bags available and are not torn, faded, or melted	1	1
Calibrated, working scale(s) and product build job aids available	1	1
Caller ID is installed and working	1	1
Safe, tills, and drop boxes are present, operational, and secured	1	1
Recognition and Guidance		

Brand Sa	ety Section		
	Value	Possible Points	Points

Delivery experts making drops, carrying less than \$20 (or international equivalent)	1	1
Security callbacks are completed for new and suspicious orders, and for orders where Caller ID is unavailable	1	1
Safe in use and deposit procedures followed	1	1
No more than \$150 USD in front till (or international equivalent)	1	1
Safety equipment in use and store personnel delivering safely to customers	1	1
No weapons, including pocket knives, mace, pepper spray, and similar items	1	1
Recognition and Guidance		

Refrig Temperatures	
Bin	41 °F
Bin	43 °F
Bin	45 °F
Cabinet	38 °F
Walk In	36 °F
End Bake Temperatures	
Wings	179 °F
Stuffed Cheesy Bread	193 °F
Pan	183 °F
O T. f C	
Oven Information Section	
How many ovens are installed?	2
	2 Natural Gas
How many ovens are installed?	
How many ovens are installed? How are the ovens powered?	Natural Gas
How many ovens are installed? How are the ovens powered? Store has DJ Dough Stretcher	Natural Gas
How many ovens are installed? How are the ovens powered? Store has DJ Dough Stretcher Team can identify DJ backup plan	Natural Gas
How many ovens are installed? How are the ovens powered? Store has DJ Dough Stretcher Team can identify DJ backup plan Oven Pics	Natural Gas
How many ovens are installed? How are the ovens powered? Store has DJ Dough Stretcher Team can identify DJ backup plan Oven Pics Oven 1	Natural Gas No

3270 F

Model

Oven 2	
Make	XLT
Time	6.30
Model	3270 F
Oven 3	
Make	
Model	
Oven 4	
Make	
Model	