

Domino's Ops Assessment

Version 2025.00



Store 8033

Assessment Date  
Time  
Franchisee / DCO  
Store Manager  
Manager in Charge  
Specialist

6/4/2025 10:13:00 PM  
Cunningham, Mike  
Justin Steadman  
Jeremy Egbert  
Jon Hawks

Total Possible Points	100
Total Points	74
Stars	3
Critical Violations	1

Possible QC7 NO

2025 Optional Operations Assessment Survey



Critical Ops Elements Section		
	Value	Points
Dough management procedures neglected	No	0
Excessive Remakes	No	0
Four (4) or more sizes/types of expired or eight (8) or more sizes/types unlabeled products/ingredients (non-dough)	No	0
Lack of available cleaning supplies, potable water, and/or no functioning hand sink	No	0
Hazardous Temperatures	No	0
Pest control standards past critical thresholds	No	0
Mold found on food products and/or on food contact surfaces	Critical	-8
Mold found on {Dough Cover tray}		





Five (5) or more core apparel, appearance, and/or hygiene violations	No	0
Mature content, including profanity, found on store premises	No	0
Firearms, knives, illegal drugs, marijuana (in all forms), or alcohol found on store premises	No	0
Recognition and Guidance		

Pizzas									
#	Rim	Size	Portion	Placement	Bake	Great / Remake	Type	Toppings	Points
1	x	x	x	x	x	x	14" HT	PS - Philly Cheese Steak	4



2	x	x	x	x	x	x	14" HT	SF - Spinach & Feta	4
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3	x	x	x	x	x	x	14" HT	N;P	4
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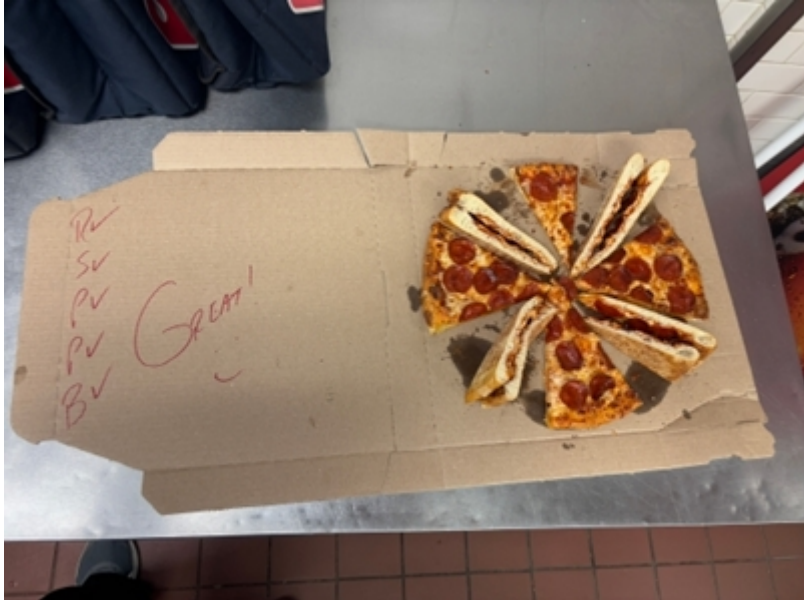






4	x	x	x	14" TC	P;S	0
<i>Portion: {PS} Under portioned; Bake: Crust too dark</i>						



5	x	x	x	x	x	14" HT	P - Pepperoni	4
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Sides							
#	Size	Portion	Placement	Bake	Great / Remake	Type	Points
1	x	x	x	x	x	Parmesan Bread Bites	3
							

2	x	x	x	x	x	Domino's Marbled Cookie Brownie	3
							
3	x	x	x	x	x	Stuffed Cheesy Bread	3

Product Section			
	Value	Possible Points	Points
Dough properly managed and properly proofed	Yes	5	5
Proper pizza procedures in use	Yes	2	2
Proper side item procedures in use	Yes	1	1
Product prepped for expected sales volume	Yes	1	1
Recognition and Guidance			
Food Safety Section			
	Value	Possible Points	Points
All products dated properly and not expired	No	3	0
1 Expired Products; Beverage: Fanta Orange 20 oz			



All refrigerated products held within specified temperature ranges	Yes	3	3
Pest control standards are maintained	Yes	3	3
All cooked product temperatures at least 165°F / 74°C	Yes	3	3







Store personnel maintain proper appearance & hygiene standards	No	2	0
<i>Facial hair longer than 1 inch; Hair not properly restrained</i>			





Hand washing, hand sanitizing, and dishwashing procedures done properly and supplies accessible and properly stocked	Yes	2	2
All food contact surfaces, smallwares, and utensils clean and sanitized	No	2	0
<i>Food contact surfaces, smallwares, or utensils not clean or sanitized</i>			







Proper food and beverage handling procedures in use	No	2	0
<i>Stored products are not covered with an airtight lid</i>			




Food packaging products, food contact surfaces, equipment, and chemicals protected from cross-contamination and stored off of floor	Yes	1	1
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Sanitizer concentration within specified range and temperature	Yes	1	1
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Recognition and Guidance



## Image & Cleanliness Section

	Value	Possible Points	Points
Domino's logo apparel (hats, shirts, shorts/pants/skirts, and outerwear) worn properly and represents a positive brand image	Yes	3	3
Aprons must be clean and worn during food preparation, and not outside the store	No	2	0
<i>Apron not worn during food preparation</i>			
			
Hot bags are clean and free of debris and mold	Yes	2	2
Store walls, floors, baseboards, and equipment are clean and free of dirt and debris	Yes	1	1
Customer area walls, floors, and baseboards are clean and free of dirt and debris	Yes	1	1
Customer area seating, counter and surfaces are clean, sanitized, and free of dirt and debris	Yes	1	1
Restrooms are clean, sanitary, and fully stocked	Yes	1	1
Walk-in is clean, free of debris, mold, and mildew	Yes	1	1
Makeline and additional refrigeration units are clean, free of debris, mold, and mildew	Yes	1	1
Store set up properly during operational hours	Yes	1	1

Parking lot and entryway sidewalk are free of debris and windows and windowsills are clean	Yes	1	1
Bake-ware clean and free of excessive carbon build-up	Yes	1	1
Oven catch trays, oven exterior, and heat rack are free of built-up debris	Yes	1	1
Delivery vehicles represent positive brand image	Yes	1	1
Recognition and Guidance			

#### Equipment & Store Condition Section

	Value	Possible Points	Points
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Store ceiling, T-bars, and vents are clean and not broken, chipped, or cracked

No

1

0

*Store: {Ceiling tiles, t bars} dirty*







Store walls, floors, and baseboards are not broken, chipped, or cracked	Yes	1	1
Hand sinks operational and handwashing reminder signage is present	Yes	1	1
Customer area seating, counter, and tables are not faded, broken, chipped, or cracked	Yes	1	1
Restrooms and fixtures are not broken, chipped, or cracked	Yes	1	1
Parking lot, entryway sidewalk, and customer facing store exterior are clean and not damaged	Yes	1	1
Signage is clean, properly illuminated, and not damaged	Yes	1	1
Refrigeration and/or HVAC units operational, not broken, chipped, or cracked and free of rust	No	1	0
<i>Makeline: {gasket in disrepair} broken</i>			



Calibrated thermometer(s) available	Yes	1	1
Small-wares and utensils are not broken, chipped, or cracked	Yes	1	1
Bake-wares are not damaged	Yes	1	1
Oven fingers and hood clean and free from excessive grease buildup and yellowing. Oven, hood, and heat rack are operational and undamaged.	Yes	1	1
Sufficient number of hot bags available and are not torn, faded, or melted	Yes	1	1
Calibrated, working scale(s) and product build job aids available	Yes	1	1
Caller ID is installed and working	Yes	1	1
Safe, tills, and drop boxes are present and operational	Yes	1	1
Recognition and Guidance			

Brand Safety Section			
	Value	Possible Points	Points
Delivery experts making drops, carrying less than \$20 (or international equivalent)	Yes	1	1
Security callbacks are completed for new and suspicious orders, and for orders where Caller ID is unavailable	No	1	0



<i>Caller ID: Security Callbacks procedure was not known</i>			
Safe in use and deposit procedures followed	Yes	1	1
Till secured and cash handling procedures followed	Yes	1	1
Safety equipment in use and store personnel delivering safely to customers	Yes	1	1
No weapons, including pocket knives, mace, pepper spray, and similar items	Yes	1	1
Recognition and Guidance			

### Refrig Temperatures

Bin	37 °F
Bin	39 °F
Bin	40 °F
Cabinet	38 °F
Walk In	37 °F
Cola	39 °F

### End Bake Temperatures

Wings	197 °F
Stuffed Cheesy Bread	172 °F
Pan	195 °F

### Oven Information Section

How many ovens are installed?	3
How are the ovens powered?	Natural Gas
Store has DJ Dough Stretcher	No
Team can identify DJ backup plan	

### Oven 1

Make	Middleby Marshall
Time	6.30
Model	PS570
Temp	485 °F

### Oven 2

Make	Middleby Marshall
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Time	6.30
Model	PS570
Temp	485 °F
Oven 3	
Make	Middleby Marshall
Time	6.30
Model	PS570
Temp	485 °F
Oven 4	
Make	
Model	
Temp	°F